

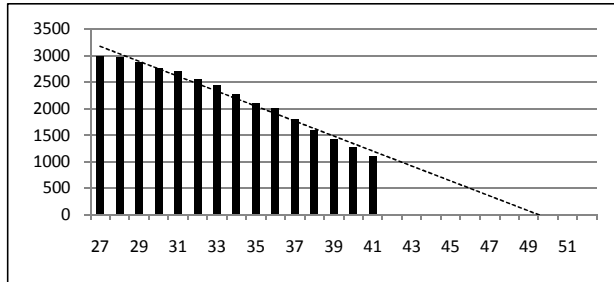
RAD Committee Weekly Dashboard

For week 41, ending Friday, October 14, 2011

Progress Toward Backlog Elimination by Year End

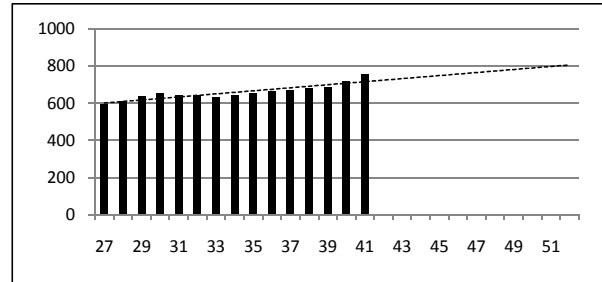
Inventory of complaints which *will be* older than six months by December 31, 2011.

Investigations



As of October 14: 1111

Notice Open

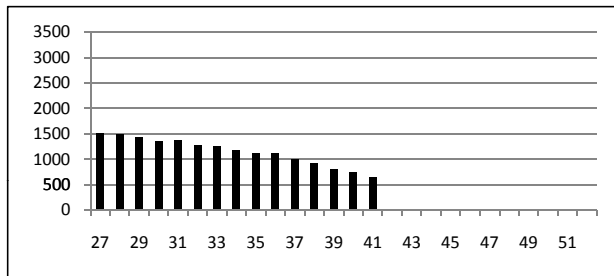


As of October 14: 758

Snapshot of Current Backlog

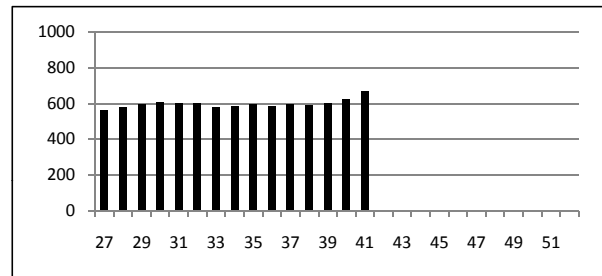
Inventory of complaints which *already were* older than six months at the end of each week.

Investigations



As of October 14: 814

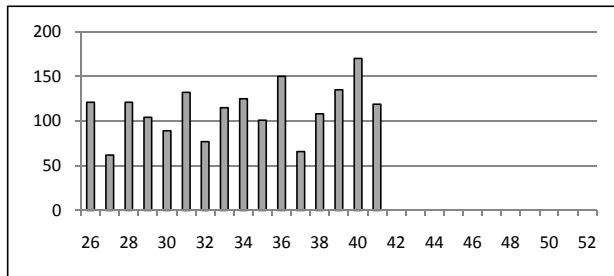
Notice Open



As of October 14: 665

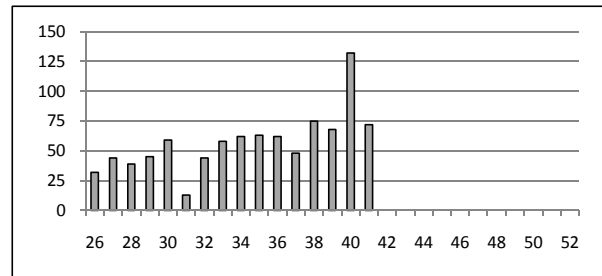
OCTC Case Flows

Complaints Entering Investigations



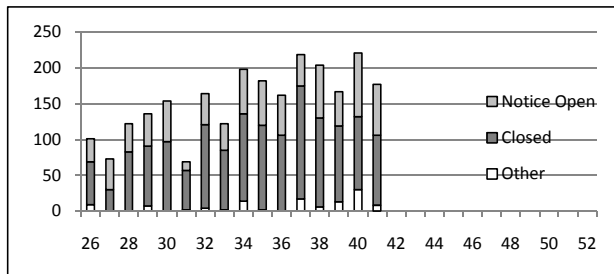
Week ending October 14: 119

Complaints Entering Notice Drafting



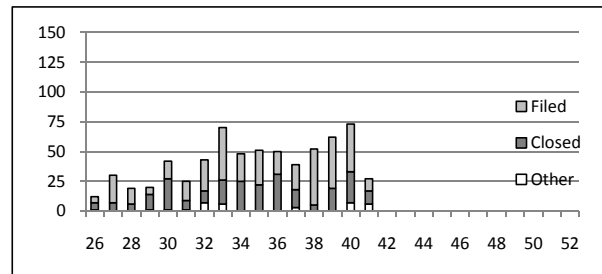
Week ending October 14: 72

Complaints Exiting Investigations



Week ending October 14: 177

Complaints Exiting Notice Drafting



Week ending October 14: 27