

GOAL 1

Successfully transition to the “new State Bar” – an agency focused on public protection, regulating the legal profession, and promoting access to justice.

OBJECTIVES

- A. Determine where additional State Bar functional areas will transition to and develop an action plan
- B. Implement and pursue governance, composition, and operations reforms
- C. Determine the appropriate role of, and Board responsibility for, State Bar Standing Committees, Special Committees, Boards, and Commissions in the new State Bar

GOAL 2

Ensure a timely, fair, and appropriately resourced admissions, discipline, and regulatory system for the more than 250,000 lawyers licensed in California.

ADMISSIONS

- N. Deploy AIMS
- O. Evaluate 2-Day Bar exam
- P. Conduct CA job analysis
- Q. Review special admissions rules

UPL

- J. Evaluate response to UPL
- K. Enhance partnerships with law enforcement
- L. Identify funding sources to support
- M. Use communications effectively

ATTORNEY DISCIPLINE

- A. Deploy Odyssey CMS
- C. Workload study & discipline metrics
- E. Automate MCLE compliance auditing
- F. Increase CSF funding
- G. Identify attorney self-assessment models
- H. Implement preventative self-assessment model
- I. Require attorneys to report firm size

GOAL 3

Improve the fiscal and operational management of the State Bar, emphasizing integrity, transparency, accountability, and excellence.

EMPLOYEE ENGAGEMENT OBJECTIVES

- A. Improve productivity through performance accountability, training and professional development
- B. Improve staff morale and career satisfaction through recognition, career path development and communication
- D. Conduct an annual employee engagement survey
- E. Finalize Communications Strategy Plan

FINANCIAL MANAGEMENT OBJECTIVES

- G. Evaluate collections efforts
- H. Determine whether LAP reserves can be transferred to CSF annually

INFORMATION TECHNOLOGY OBJECTIVES

- I. Implement new ERP system
- J. Implement a new Licensee Information Management System
- K. Implement funded upgrades to IT infrastructure

MANAGEMENT OF OTHER ASSETS OBJECTIVES

- L. Develop performance metrics for State Bar
- M. Effectively maintain State Bar real estate
- N. Pursue a two-year fee bill

GOAL 4

Support access to justice for all California residents and improvements to the state's justice system.

OBJECTIVES

- A. Support increased funding and enhanced outcome measures for Legal Services
- B. Study and implement approaches to increasing access to justice
- C. Review and update LRS rules
- D. Study online legal service delivery models and make necessary regulatory changes
- E. Complete a California Justice Gap Study
- F. Study licensing of paraprofessionals

GOAL 5

Proactively inform and educate all stakeholders, but particularly the public, about the State Bar's responsibilities, initiatives, and resources.

OBJECTIVES

- A. Develop Communications Strategy Plan
- B. Measure effectiveness of communications and engagement strategies
- C. Enhance relationships with courts and enforcement agencies
- D. Increase public access to State Bar meetings and materials

MISSION STATEMENT

The State Bar of California's mission is to protect the public and includes the primary functions of licensing, regulation and discipline of attorneys; the advancement of the ethical and competent practice of law; and support of efforts for greater access to, and inclusion in, the legal system.

KEY

- = Completed
- = On Track
- = Delayed
- = Not Yet Initiated