



# The State Bar of California

## Task Force on Access Through Innovation of Legal Services – Subcommittee on Unauthorized Practice of Law and Artificial Intelligence

To: Subcommittee on Unauthorized Practice of Law and Artificial Intelligence  
From: Abhijeet Chavan  
Date: March 25, 2019  
Re: B.2. Should the committee recommend the proposed standards by the Legal Cloud Computing Association (LCCA)?

As more AI-driven functionality is offered via a SaaS model as "AI-in-the-Cloud", the LCCA standards are relevant for use of cloud-based AI services in legal sector. However, these standards are not adequate on their own. They cover data, storage, access, and security but not the algorithmic aspects of AI-driven systems. Those considerations will need to be addressed by other means, perhaps by the evaluation metrics (1a-b. Standards and Certification Process for Legal Technology Providers, Rubins & Walker, Feb 19, 2019. Pg. 8)

### PROS:

1. The LCCA standards have already been developed.
2. They could be used along with other standards.

### CONS:

LCCA standards appear to be supported by a few vendors including Clio but may not be widely adopted. If these standards are not widely adopted. Re. Prof. Mohr's comment to this subcommittee dated Feb 25, 2019 2.c is relevant: "Do we know the extent to which Amazon, Google and Microsoft comply with LCCA or LSO in operating their cloud services?" . If the leading cloud services providers do not comply with these standards then vendors building new solutions based on these cloud services may not be able to easily establish they meet the LCCA standards.

As new innovation in this sector is increasingly dependent on cloud services provided by the market leaders, the LCCA standards could be recommended but not required.