

<b>Organization:</b>	Asian Americans Advancing Justice - Los Angeles
<b>1. Advocacy activity name:</b>	Hate Violence Victim Support Act (AB 886) / API Equity Budget
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Other(explain)
<b>a. Explain other advocacy type:</b>	Legislative and Budget
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Advancing Justice - Asian Law Caucus

Other Organizations

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Health and Long-term Care, Miscellaneous

Describe  
"Miscellaneous":

Public Safety

## 9. Constituencies Impacted

Check all that apply

Children/Youth, Immigrants, Seniors

## 10. Who benefitted from this advocacy

As we saw an increase in anti-Asian incidents across the country, data showed that Asian American and Pacific Islander (AAPI) immigrant communities – especially elders, low-income and women – are especially vulnerable due to lack of victim resources. The AAPI communities in California are estimated to be approximately 7.9 million people. This bill sought to broaden these resources to low-income immigrant communities that are often unable to receive these resources through other means.

a. If available, provide  
the estimated total  
number of people  
impacted:

7900000

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

As we saw an increase of Anti-Asian incidents across the country, data showed that Asian and Pacific Islander immigrant communities - especially women and elders, and low-income - are especially vulnerable. This was mirrored by data from our own call center, which indicated that 75% of the callers reporting anti-Asian discrimination were low income (under 200% of the federal poverty guidelines), and 35% of the callers were seniors age 60+. The high percentage of victims who are low income and elderly are what qualify them as indigent. The budget also sets aside funding for restorative justice programs targeting children and youth, who are also indigent, media targeting underserved community members (and those serving underserved community members) in need of services, and a workgroup to address educational attainment for low-income first generation AAPI college students.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

The Hate Violence Victim Support Act provides a multi-faceted response to incidents of hate violence directed at Asian Americans focusing on community-centered solutions. By increasing these funds, victims of hate crimes and incidents will have better chances of receiving mental health and victim support services needed to process and heal.

The Hate Violence Victim Support Act provides intervention and support services to survivors of hate violence in three ways:

1. Supports and funds restorative justice programs, centering repairing harm caused to victims and our communities and reducing recidivism.
2. Increases funding for culturally competent and language accessible mental health services for victims to expand access for victims of hate violence to services needed to recover from trauma.
3. Ensures victims of hate violence are not denied victim compensation from the California Victim Compensation Program (CalVCP) because they did not file a police report. (Victims may not file a police report due to fear of retaliation, language or cultural barriers, immigration status and if the incident does not qualify as a hate crime.)

### 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

Our advocacy included introduction of the legislation and budget request. Activities included advocacy with legislators, budget consultants and chairs, the Department of Social Services, local and county offices, and the office of the Governor.

### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

The Hate Violence Victim Support Act was enacted through the API Equity Budget: a historic \$166.5 million budget allocation to address long-standing inequities impacting API communities and build long-term safety and healing.

The \$166.5 million budget allocation includes:

- \$110 million given to the California Department of Social Services, who will work with the Commission on Asian & Pacific Islander American Affairs to distribute funds directly to community-based organizations that provide services to help victims of hate crimes and help hate crime prevention services.
- \$10 million to the Stop AAPI Hate coalition to track, respond to and help prevent incidents of anti-AAPI hate.
- \$10 million to ethnic media outlets to improve outreach to AAPI and other underserved CA communities about grants and helpful services
- \$10 million to an anti-bias block grant to provide funding for schools to create restorative justice programs
- \$1.5 million to fund a workgroup coordinated by the Commission on Asian & Pacific Islander American Affairs to address educational attainment for low-income, first-generation AAPI college students.

15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

The API Equity Budget is a 3-year investment of \$166.5 million in California’s API community.

16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

350

17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0

<b>Organization:</b>	East Bay Community Law Center
<b>1. Advocacy activity name:</b>	Consumer Protections AB 1405
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Legislative
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

### State Bar Grantees

Justice & Diversity Center of the Bar Association of San Francisco

### Other Organizations

California Low Income Consumer Coalition  
UC Irvine School of Law

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Consumer/Finance

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Disaster Victims, Immigrants, Seniors, Veterans and Active Military

## 10. Who benefitted from this advocacy

Low and middle income consumers, debt settlement companies based out of California as it increased market competition and potentially the courts because people were being sued for debts they had intentions to pay, so more debt collection cases would now be able to be resolved outside of court.

a. If available, provide  
the estimated total  
number of people  
impacted:

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

A large portion of these consumers are elderly people on a fixed and protected income who debt settlement companies prey on. Raba & Orth (2021) reported that many legal service providers stated that low-income consumers are entering into debt settlement contracts and paying the monthly payments with their social security benefits, public assistance, or other income that is legally protected from the collection of a judgement. This often leaves vulnerable consumers struggling to choose between paying for their debt or medication or food. Furthermore, when legal aid providers seek to cancel the debt settlement contract and recoup the payments, monthly fees for the settlement account are taken leaving the consumer with less than a full refund.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

The pandemic prompted a health and economic crisis that was ripe for the debt settlement industry to exploit (Raba & Orth, 2021). Californians entered the pandemic with record level debt and unemployment (as cited in Raba & Orth, 2021). Lower-income individuals have been hit the hardest, with 46% saying they had difficulty paying bills and 32% describing difficulties paying rent or making mortgage payments. Increased unemployment additionally means lost health insurance, and more Americans are paying for medical expenses or individual insurance plans with credit cards. In California, only 44% of the 2.6 million jobs lost between March and April 2020 has been regained, with the majority of these job losses concentrated among some of the most vulnerable workers in the economy, including those without a college degree and in the service economy and hospitality sectors. The unemployment rate for communities of color in California is improving at a much slower rate than white workers since the initial hit at the beginning of the pandemic.

Since the pandemic began, families were accumulating more debt as there was no transparency as to what was predatory lending or not. Many consumers thought they were agreeing to services with a financial manager but were actually signing up with debt collection companies. This bill provided that the FTC requirements also apply to in-state debt settlement companies. Additionally, the bill allows consumers the right to sue if this law is violated, whereas previously, only governmental entities could sue companies for these violations.

### 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

EBCLC attorneys and partner organizations (CLICC, UC Irvine School of Law, JDC) created a new set of regulations and remedies for the practices of modern-day debt settlement that provide more transparency and set parameters for reducing predatory lending. Additionally, we advocated for regulations that provides consumers a private right of action, allowing them to sue if they are damaged. Lastly, we were able to provide the Department of Financial Protection and Innovation a thorough framework to work off of if they choose to add more regulations in the future. The goal was to enact legislation that provided protections for consumers who intended to pay off their debt but were misled by debt settlement companies in California.

### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

The governor signed this bill in a one-year time span rather than the normal time of two to three years.

### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

It is difficult to come up with an accurate amount for any future economic benefits.

16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

256

17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

8



<b>Organization:</b>	Legal Aid Society of San Diego
<b>1. Advocacy activity name:</b>	Consumer Group Quarterly Meeting with DFPI
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Administrative
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Other Organizations

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Consumer/Finance

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Homeless, Immigrants, Low Wage Workers, Persons with Disabilities, Seniors, Veterans and Active Military

## 10. Who benefitted from this advocacy

Low-income consumers benefit from the Consumer Group's quarterly meeting with the Department of Financial Protection and Innovation (DFPI). This meeting focused primarily on the new legislation and regulatory rulemaking related to DFPI's regulation of the debt collectors.

a. If available, provide  
the estimated total  
number of people  
impacted:

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

Debt collection regulation impacts families who struggle to pay their bills. Most consumers in debt collection are indigent.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

Regulations will ensure greater compliance with consumer protection statutes and enforcement of the regulations will give indigent consumers greater relief from debt collection abuse and harassment.

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

The quarterly meetings are designed to provide legal services stories and data to regulators to make informed rulemaking regarding new legislation regulating debt collectors.

#### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

To obtain consumer-positive rules regarding regulation and enforcement of debt collectors.

#### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

The economic benefit is difficult to ascertain. It is unknown at this point how much money will be saved due to regulation efforts.

#### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

2

#### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0

**Organization:** Mental Health Advocacy Services

**1. Advocacy activity name:** Letter in support of AB 124

**2. Advocacy activity status:** Completed

**3. Advocacy type:** Legislative

**4. Advocacy level:** State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Other Organizations

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Family/Domestic Violence

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Children/Youth, Immigrants, Incarcerated Individuals, Persons with Disabilities

## 10. Who benefitted from this advocacy

Survivors of domestic and/or sexual violence, who were compelled to commit crimes by their abusers during the course of the abuse. 34.9% of all Californian women and 31.1% of all Californian men experience some form of Intimate Partner Violence.

a. If available, provide  
the estimated total  
number of people  
impacted:

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

MHAS conducted this advocacy on behalf of indigent survivors of domestic violence and sexual assault.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

Individuals who qualify for the proposed vacatur relief will have greater access to housing and employment resources after clearing their criminal record.

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

MHAS drafted and submitted a letter in support of AB 124. AB 124 supports survivors of violence, including intimate partner violence, sexual violence, and human trafficking, by providing trauma-informed charging, sentencing, and resentencing relief by requiring judges to give great weight to the impact of trauma on a person's behavior.

#### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

AB 124 was passed and signed into law.

#### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

#### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

3

#### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0

<b>Organization:</b>	Neighborhood Legal Services
<b>1. Advocacy activity name:</b>	Comment on State Budget
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Legislative
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

<b>5. Partner Organizations:</b>
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Partner Organizations
State Bar Grantees
Other Organizations

## 7. Counties Impacted

Check all that apply

\*Statewide, Los Angeles

## 8. Substantive Area

Check all that apply

Miscellaneous

Describe  
"Miscellaneous":

Disaster Recovery

## 9. Constituencies Impacted

Check all that apply

Disaster Victims

## 10. Who benefitted from this advocacy

As the currently-proposed text involves a wide range of subject areas, from emergency food assistance to fire protection funding, the beneficiaries would be most people in high fire risk zones.

a. If available, provide  
the estimated total  
number of people  
impacted:

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

The Wildland-Urban Interface includes low-income, and particularly elderly, individuals, as well as multiple mobile home parks.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

Increasing funding to disaster mitigation and recovery efforts, as well as fire protection to reduce damages mid-event, will help low-income individuals recover through rebuilding funds, assist in their well-being by providing food and housing security, and potentially avoid disasters entirely.

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.



Through LAAC, Senator Nancy Skinner requested comment on the 2021-2022 FY State Budget. This activity involves submitting a written comment to the State Senate to advocate for increased or sustained funding levels for disaster mitigation and recovery. The goal is to both reduce the impact of disasters on low-income survivors, and potentially avoid them altogether.

#### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

The goal is to prevent any budget cuts to items necessary or conducive to disaster mitigation or recovery and to advocate for increased spending -- and through that, reduce the impact of disasters in the 2021 fiscal year.

#### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

The economic benefits are multiple: Fire mitigation prevents the economic losses that wildfire survivors suffer. Mitigation through food security and other benefits reduces the economic and health impacts on low-income individuals, preserves funds for other basic needs, and limits the need for bankruptcy while maintaining consumer spending. Reducing the number of de-energization events will reduce the economic impact on communities, in terms of businesses closed and personal funds needed on mitigation.

#### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

24

#### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0

<b>Organization:</b>	Neighborhood Legal Services
<b>1. Advocacy activity name:</b>	Not Just Stops Policing Report
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Other(explain)
<b>a. Explain other advocacy type:</b>	Policy Report
<b>4. Advocacy level:</b>	Local

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Other Organizations

California State University at Northridge

## 7. Counties Impacted

Check all that apply

Los Angeles

## 8. Substantive Area

Check all that apply

Disability Rights, Education, Juvenile, Miscellaneous

**Describe  
"Miscellaneous":**

Policing

## 9. Constituencies Impacted

Check all that apply

Children/Youth, Disaster Victims, Homeless, Immigrants, Incarcerated Individuals, Low Wage Workers, Persons with Disabilities, Rural, Seniors, Veterans and Active Military, Other (Explain)

**a. Other  
Constituencies:**

If the constituencies impacted are not included, please list them.

Antelope Valley (AV) residents, all AV residents of color

## 10. Who benefitted from this advocacy

The Antelope Valley (AV) is home to 382,554 residents, and LA Sheriff's Department is the only law enforcement agency policing the region. We believe that this report benefitted the entire AV community, particularly the 21% of Lancaster and 12% of Palmdale who are Black and the 40% of Lancaster and 60% of Palmdale who are Latinx. We know that our community partners have used and continue to use this report in informing and directing their advocacy in the region.

**a. If available, provide  
the estimated total  
number of people  
impacted:**

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

The communities the report targeted were low-income communities of color in the AV. The report found that wealthy, white communities do not experience the same degree of police surveillance.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

This report has been and continues to be used by community organizations comprised of low-income AV residents to inform and direct current and future advocacy efforts around policing.

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

Throughout 2020-2021, NLSLA and California State University at Northridge mapped and analyzed policing data made available from the Racial Identify and Profiling Act. NLSLA then drafted a report documenting the findings and published it in October of 2021. We did a series of community presentations on this data for groups throughout the AV.

## 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

1. Data analyzed by NLSLA and CSUN
2. Report drafted
3. Report published
4. Community education has taken place around the report
5. Community continues to use data from the report in advocacy
6. Other organizations and agencies have started mapping and publishing geographic data available through RIPA

After we released our report, and coordinated some media and press around its filing, we learned that the Office of the Inspector General of the County was initiating an investigation into LA Sheriff practices at schools in the Antelope Valley.

## 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

It is well documented that Black and Latinx persons and communities are over-policed as a result of discriminatory policing. Historically and presently, this trend has played out in the AV. LASD is currently being federally monitored because of its history of discriminatory policing in the area. Because of this over-policing, Black and Latinx individuals are more likely to have criminal records, which become barriers to employment, housing, and other resources. Reducing and eliminating discriminatory policing helps to reduce these barriers and increase employment and income opportunities for persons in the AV.

## 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

350

## 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

150

<b>Organization:</b>	Public Law Center
<b>1. Advocacy activity name:</b>	AB 430 - Identity Theft
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Legislative
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Other Organizations

California Low-Income Consumers Coalition (CLICC)

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Consumer/Finance

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Children/Youth, Disaster Victims, Homeless, Low Wage Workers, Persons with Disabilities, Rural, Seniors, Veterans and Active Military

## 10. Who benefitted from this advocacy

Individuals who are survivors of identity theft.

a. If available, provide  
the estimated total  
number of people  
impacted:

30000

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

Indigent individuals are often more susceptible to identity theft for two reasons: public benefits applications request a substantial amount of personally identifiable information that could end up being stolen, and often indigent individuals are less likely to notice/dispute signs of identity theft.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

Low-income individuals will not have to fight to have a local law enforcement agency take a report of identity theft, and instead will be able to provide more accurate and accessible proof of the identity theft through the use of a Federal Trade Commission Identity Theft Affidavit

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

AB 430 prohibits creditors from requiring a police report as proof of identity theft and ensures that the Federal Trade Commission Identity theft affidavit alone is sufficient evidence to submit to creditor to support a claim of identity theft.

#### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

The legislature passed the bill and the governor signed it into law.

#### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

More individuals will be able to successfully make a claim of identity theft, meaning less unlawful/improper debt collection will occur.

#### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

6

#### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0



<b>Organization:</b>	Public Law Center
<b>1. Advocacy activity name:</b>	AB 1020 - Medical Debt and Charity Care
<b>2. Advocacy activity status:</b>	Completed
<b>3. Advocacy type:</b>	Legislative
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Bet Tzedek Legal Services

Western Center on Law and Poverty

Other Organizations

## 7. Counties Impacted

Check all that apply

\*Statewide

## 8. Substantive Area

Check all that apply

Health and Long-term Care

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Low Wage Workers, Persons with Disabilities, Seniors

## 10. Who benefitted from this advocacy

Low-income individuals in California who seek medical services from hospitals but cannot afford to pay for those services, are uninsured, are underinsured.

a. If available, provide  
the estimated total  
number of people  
impacted:

3000000

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

The individuals most impacted by this bill are people who earn less than 200% of federal poverty level, but also includes individuals earning between 200% and 400% of federal poverty level.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

Approximately 28% of California's 11 million residents live below 200% of poverty, which is approximately 3,000,000 individuals. Any of those individuals who seek medical care from a hospital would be impacted by this bill, and provided additional protections from collection of hospital bills.

## 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

AB 1020 raised income eligibility for charity care at hospitals from 200% of federal poverty to 400%. The bill ensured that hospitals were screening for MediCal/charity care prior to implementation of debt collection efforts, so that patients/debtors would not be sued for collection of hospital debt prior to being considered for financial assistance.

#### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

The legislature approved AB 1020 and Governor Newsom signed the bill.

#### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

Reduction in hospital-related medical debt in California.

#### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

15

#### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0

<b>Organization:</b>	Public Law Center
<b>1. Advocacy activity name:</b>	Arbitration Advocacy
<b>2. Advocacy activity status:</b>	Ongoing
<b>3. Advocacy type:</b>	Other(explain)
<b>a. Explain other advocacy type:</b>	Advocacy involves some legislation, but more recently has involved analysis of appellate court decisions, sign-ons to requests for publication and amicus brief opportunities
<b>4. Advocacy level:</b>	State

**5. Do you believe this to be an IOLTA qualifying activity as defined by B&P 6213, State Bar Rule 3.672, and Eligibility Guideline 2.3?**

If you answered no, remember to deduct expenditures related to this non-qualifying activity in the next IOLTA/EAF grant application cycle.

Yes

**5. Partner Organizations:**

## Partner Organizations

State Bar Grantees

Other Organizations

Consumer Federation of America  
National Consumer Law Center  
Berkeley Center for Consumer Law and Economic Justice

## 7. Counties Impacted

Check all that apply

\*Statewide, Out of State

## 8. Substantive Area

Check all that apply

Consumer/Finance, Health and Long-term Care

Describe  
"Miscellaneous":

## 9. Constituencies Impacted

Check all that apply

Disaster Victims, Homeless, Immigrants, Incarcerated Individuals, Low Wage Workers, Persons with Disabilities, Rural, Seniors, Veterans and Active Military

## 10. Who benefitted from this advocacy

Any individual who has entered into a contract of adhesion or has been subjected to an arbitration clause that they did not agree to, but did not have the ability to fight.

a. If available, provide  
the estimated total  
number of people  
impacted:

## 11. Explain how those impacted by this advocacy activity are indigent, as defined in B&P §6213(d)

If the majority of persons impacted are not indigent, type n/a.

Many of the individuals who enter into contracts containing arbitration clauses are low-wage workers or are other low-income consumers who have no ability to negotiate the contract - essentially entering into a contract of adhesion.

## 12. Describe the impact this advocacy activity will have on indigent persons

If available, include the estimated number of total indigent persons impacted and how this was determined.

The number of indigent individuals impacted by this advocacy is in the millions, because it includes anyone who has had to enter into a contract, either through employment or as a consumer, where there is an arbitration clause. Because indigent individuals often have less bargaining power, they are particularly susceptible to arbitration clauses and will have additional protections in terms of limitations of when arbitration clauses are enforceable as the advocacy continues.

### 13. Briefly describe the advocacy activity and the overall goal(s)

Include specific legislation, regulations, or agencies involved.

The goal of the advocacy is to limit situations in which forced arbitration applies, including when there are claims of sexual harassment, with claims against skilled nursing facilities for older adults, and in other vulnerable situations.

### 14. List the outcomes achieved or expected to achieve

If ongoing, highlight accomplishments (if any) achieved during the evaluation year.

Congress passed, and President Biden just signed, a bill banning the use of arbitration in workplace sexual harassment claims. The hope is to continue this advocacy and identify other areas where particularly vulnerable populations are forced in to arbitration, and eliminated forced arbitration there as well.

### 15. If possible, describe any economic benefit achieved or anticipated economic benefit

If the activity is ongoing, but there is an expected future economic benefit, describe the estimated benefit. Report the information you have available (e.g., estimated range). Do not extrapolate.

### 16. Total Staff Hours

Report total staff hours spent on this activity in the evaluation year

7

### 17. Total Volunteer Hours

Report total volunteer hours spent on this case in the evaluation year. Enter 0 if there were no volunteer hours.

0