



The State Bar of California

Coronavirus State Fiscal Recovery Funds Report: Preventing Homelessness Through Legal Services

Reporting Period: July 1, 2022–June 30, 2023

TABLE OF CONTENTS

EXECUTIVE SUMMARY.....	3
DISTRIBUTION OF FUNDS	7
DATA COLLECTION.....	8
ATTORNEY-CLIENT RELATIONSHIPS: DEMOGRAPHICS	10
Gender	10
Race/Ethnicity.....	10
Age	11
Underserved Communities.....	11
Urban versus Rural Services	12
Race/Ethnicity by County Type.....	12
ATTORNEY-CLIENT RELATIONSHIPS: VERIFIED OUTCOMES, AREAS OF LAW, AND LEVELS OF SERVICE	13
Housing and Income Maintenance Outcomes	13
Areas of Law	14
Levels of Service.....	15
ATTORNEY-CLIENT RELATIONSHIPS: MONETARY AWARDS AND SAVINGS	16
OTHER SERVICES.....	16
SUPPORT CENTER SERVICES.....	17
IMPACT OF THE COVID-19 PANDEMIC	20
CONCLUSION	20
APPENDICES	22
Appendix A: County Types	22
Appendix B: HP Needs Addressed Descriptions	24
Appendix C: Awards, Annual Expenditures, and HP Needs Addressed by Grantee	26
Appendix D: Support Center Services	39
Appendix E: Variations in Reporting Data.....	40

EXECUTIVE SUMMARY

On a single night in 2022, California reported having 171,521 homeless individuals.¹ Countless more Californians were at risk of homelessness. Despite often having legal solutions, many civil legal problems contribute to homelessness. These are legal issues like eviction, foreclosure, loss of public benefits, and domestic violence. Shrinking, solving, and avoiding these issues is an important part of California's approach to preventing homelessness.

The Budget Acts of 2021 and 2022 allocated \$40 million and \$20 million, respectively, in federal Coronavirus State Fiscal Recovery Funds for homelessness prevention legal aid. These were the first two installments—of three—of \$80 million in federal Coronavirus State Fiscal Recovery Funds for homelessness prevention legal aid over three years for these grants. After administrative costs, 75 percent of the funding was for formula grants and 25 percent was for competitive grants. Eligibility for both grants was limited to qualified legal services projects (QLSPs), nonprofits whose primary purpose is to provide civil legal aid to indigent Californians, and to support centers, nonprofits whose primary purpose is to provide legal training, technical assistance, and advocacy support to QLSPs.²

This report covers twelve months of funding and services, from July 1, 2022, to June 30, 2023. Grantees continued to implement projects that began on December 1, 2021, for formula grants, and on January 1, 2022, for competitive grants.³ Grantees provided or enabled homelessness prevention legal aid to thousands of economically vulnerable Californians. During the twelve-month reporting period, grantees:

¹ California conducted this point-in-time count for the U.S. Department of Housing and Urban Development's Annual Homeless Assessment Report. That data is available huduser.gov/portal/datasets/ahar/2022-ahar-part-1-pit-estimates-of-homelessness-in-the-us.html (accessed on August 20, 2023).

² Item 0250-162-8506, Budget Act of 2021 (Chs. 21, 69, and 240, Stats. 2021). See also Item 0250-162-8506, Budget Act of 2022. California Business and Professions Code section 6213 defines QLSP and support center.

³ These grants could not supplant existing funding. Additionally, they had to provide:

Eviction defense, other tenant defense assistance in landlord-tenant rental disputes, or services to prevent foreclosure for homeowners, including pre-eviction and eviction legal services, counseling, advice and consultation, mediation, training, renter education, and representation, and legal services to improve habitability, increasing affordable housing, ensuring receipt of eligible income or benefits to improve housing stability, legal help for persons displaced because of domestic violence, and homelessness prevention.

Item 0250-162-8506, Budget Act of 2021 (Chs. 21, 69, and 240, Stats. 2021).

- Addressed 12,812 homelessness prevention legal needs (HP needs) through attorney-client relationships^{4,5} for approximately 12,003 unique clients. Grantees helped over 28,187 household members across all HP needs addressed.⁶
- Recovered more than \$5.9 million for clients through lump-sum and monthly payments.⁷
- Attained more than \$5.1 million in lump-sum and monthly cost savings for clients.
- Provided more than 72,000 individuals with nonrepresentation legal help, including 7,380 hotline calls, 481 outreach events, 620 legal workshops/trainings, and 170 self-representation clinics.
- Provided support center services to more than 16,000 individuals including 181 live and on-demand trainings, 30 convenings, and 1,234 instances of research and other technical assistance.⁸

Approximately 78 percent of the total HP needs addressed related to housing law. The remaining HP needs addressed related to obtaining public benefits, safety from domestic violence, and other ways of preventing homelessness.

⁴ The total number of HP needs addressed in this report is greater than the number reported to the Department of Finance in July 2023. This is because one grantee submitted their data to the State Bar after the filing deadline for the July 2023 Report to Department of Finance.

⁵ Services creating an attorney-client relationship included:

- (Limited service) Counsel and advice;
- (Limited service) Limited action;
- (Extended service) Negotiated settlement without litigation;
- (Extended service) Negotiated settlement with litigation;
- (Extended service) Administrative agency decision;
- (Extended service) Court decision; and
- (Extended service) Extensive service.

⁶ Where grantees reported blank or zero household members, the State Bar treated the service as a household of one.

⁷ Grantees reported only known and calculable economic benefits when they were able to do so. Some benefits, like waiving back rent, lend themselves to calculation. Others, like negotiating time to move out, may not.

⁸ Grantees did not have to provide unique identifiers for individuals of support center services. Therefore, this report is unable to remove returning participants from this count.

Table 1. HP Needs Addressed

HP needs addressed ⁹	Count	Household members
Prevented loss of current housing (e.g., eviction)	3,658	8,377
Stopped unfair/illegal behavior or otherwise enforced housing rights	2,792	6,358
Negotiated or facilitated a “soft landing” for tenants moving out	892	2,257
Obtained or preserved access to housing	671	1,186
Advocated for public benefits to prevent homelessness ¹⁰	764	1,254
Enforced rights to safe and habitable housing	393	791
Obtained other housing law benefit ¹¹	1,569	3,123
All other HP needs addressed	2,073	4,841
Total	12,812	28,187

Grantees closed cases in 56 of California’s 58 counties.¹² Projects that would serve rural communities received a preference for competitive funding in accordance with the grant

⁹ This report refers to legal outcomes as “HP needs addressed.” The reporting instructions referred to these as main benefits. The instructions also directed grantees to the State Bar’s *California Legal Aid Reporting Handbook* for main benefit definitions.

¹⁰ These include income maintenance codes:

- IM1 – Obtained, preserved, or increased foster care, Kin-GAP, or AAP (adoption assistance benefits to which entitled);
- IM2 – Obtained, preserved, or increased veterans or military benefits to which entitled;
- IM3 – Obtained, preserved, or increased disability or age-related benefit to which entitled;
- IM4 – Obtained, preserved, or increased benefits to relieve hunger;
- IM5 – Obtained, preserved, or increased benefits to help people maintain economic self-sufficiency;
- IM6 – Obtained, preserved, or increased crime victim’s compensation benefit; and
- IM7 – Obtained, preserved, or increased other income maintenance benefits to which entitled.

¹¹ These include housing codes:

- HO6 – Obtained, preserved, or enforced rights of a landlord over a tenant;
- HO7 – Obtained relief from foreclosure or property scam;
- HO8 – Resolved property title dispute; and
- HO9 – Obtained other housing benefit.

See Appendix B for the list of HP needs.

¹² Counties without closed cases were Calaveras and Mariposa. Together, they make up approximately 0.16 percent of California’s population. United State Census Bureau, Quick Facts, available at census.gov/quickfacts/fact/table/CA,mariposacountycalifornia,calaverascountycalifornia (accessed on August 9, 2023).

parameters. Notwithstanding this preference, the percent of rural and rural-urban HP needs addressed was equal for both formula and competitive grants (24 percent combined).¹³

In addition to some rural communities, other underserved populations also benefited from these funds. Californians with a disability accounted for 40 percent of total clients served whose HP needs were addressed. Seniors accounted for 30 percent of clients whose HP needs were addressed; clients with limited English proficiency accounted for 16 percent; and veterans accounted for 6 percent.

¹³ A 2019 report by the California Access to Justice Commission grouped counties into rural, rural-urban mixed, urban-rural mixed, and urban. This distinction looked at the proportion of residents living below the poverty line in rural or frontier Medical Service Study Areas. See California Access to Justice Commission, *California's Rural Housing Crisis: The Access to Justice Implications* (2019), available at calatj.org/publications (pages 28–31; accessed on August 18, 2023).

DISTRIBUTION OF FUNDS

The Judicial Council of California distributed Coronavirus State Fiscal Recovery Funds through the State Bar's Legal Services Trust Fund Commission. The Budget Acts provided for administrative costs of up to 2.5 percent. After administrative costs, 75 percent of the funding went to formula grants and 25 percent to competitive grants.¹⁴

Table 2. Distribution of Funds (First and Second Allocations)

First allocation (Budget Act of 2021)		
Type of funding	Amount	Grants
Formula (75% after administrative costs)	\$29,250,000	75
Competitive (25% after administrative costs)	\$9,750,000	23
Admin. costs; State Bar and Judicial Council (2.5%)	\$1,000,000	-
First allocation total	\$40,000,000	98
Second allocation (Budget Act of 2022)		
Type of funding		
Formula (75% after administrative costs)	\$14,625,000	75
Competitive (25% after administrative costs)	\$4,875,000	23
Admin. costs; State Bar and Judicial Council (2.5%)	\$500,000	-
Second allocation total	\$20,000,000	98
Grand total	\$60,000,000	98

Grantees could receive both a formula and a competitive grant.¹⁵ Formula grants started on December 1, 2021, and end on December 31, 2024 (37 months). Competitive grants started on January 1, 2022, and end on December 31, 2024 (36 months). The Legal Services Trust Fund Commission made awards using \$80 million expected over three years.

¹⁴ The funding formula was:

Each eligible program shall receive a percentage equal to that legal services project's 2021 IOLTA allocation divided by the total 2021 IOLTA allocation for all legal services projects eligible for this funding, except that to ensure meaningful funding is provided, a minimum amount of \$50,000 shall be allocated to each eligible program unless the program requests a lesser amount, in which case the additional funds shall be distributed proportionally to the other qualified legal services projects.

Item 0250-162-8506, Budget Act of 2021 (Chs. 21, 69, and 240, Stats. 2021).

¹⁵ There are 98 grants and 77 grantees receiving funding.

Table 3. Range of Awards (\$80 Million Total Allocation)

Type of funding	Smallest award	Largest award	Average	Median
Formula	\$150,000	\$6,398,787	\$780,000	\$442,044
Competitive	\$330,000	\$1,300,000	\$847,826	\$880,000

DATA COLLECTION

For each distinct legal problem giving rise to an attorney-client relationship, grantees reported the:

- HP need addressed (verified or not verified);
- Economic benefits (payments to and costs saved for) clients;
- Highest level of legal service;
- Client geography (county and zip code);
- Client demographics; and
- Household size.

Grantees often help the same client with multiple legal issues, such as eviction, unsafe housing, and loss of income. Sometimes multiple issues arise in a single case. Although client-level data was collected, reporting on total clients or cases, therefore, can understate the full extent of grantees' services.

To better capture the amount and types of services provided, this report focuses on homelessness prevention legal needs (i.e., HP needs) addressed.¹⁶ Grantees reported 12,812 HP needs addressed with legal advice or representation. The number of unique clients was approximately 12,003.¹⁷

¹⁶ Legal needs are main benefits reported. The main benefit codes come from the State Bar's *California Legal Aid Reporting Handbook*.

¹⁷ Grantees provided unique IDs for each person they served with an attorney-client relationship. This allows for a grantee to report unique clients it served. However, this report does not track unique clients across grantees. Therefore, a client may have received services by more than one organization, resulting in a double count.

Grantees also reported on self-representation clinics, trainings, workshops, and hotline calls. For these nonrepresentation services to clients, grantees reported only the area of law and total people served. More than 72,000 participants benefited from these other services.¹⁸

Support centers reported on legal trainings, technical assistance, and advocacy support to QLSPs and other organizations. More than 16,000 participants benefited from these support center services.¹⁹

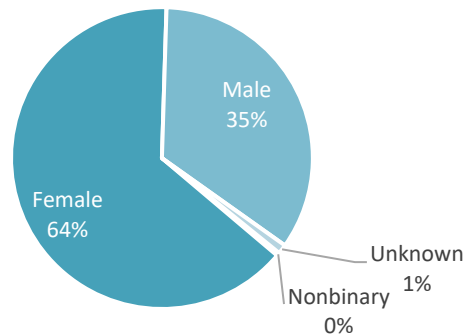
¹⁸ Grantees did not have to provide unique identifiers for recipients of other services to clients. Therefore, this report is unable to remove returning clients from this count.

¹⁹ Grantees did not have to provide unique identifiers for recipients of support center services. Therefore, this report is unable to remove returning participants from this count.

ATTORNEY-CLIENT RELATIONSHIPS: DEMOGRAPHICS

Figure 1. HP Needs Addressed by Gender

N= 12,812.

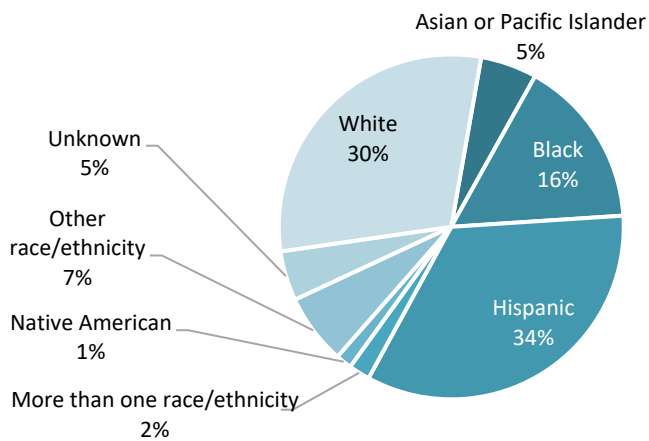


Gender

Although women are 50 percent of California's population, they accounted for over 64 percent of all HP needs addressed.

Figure 2. HP Needs Addressed by Race/Ethnicity

N= 12,812.

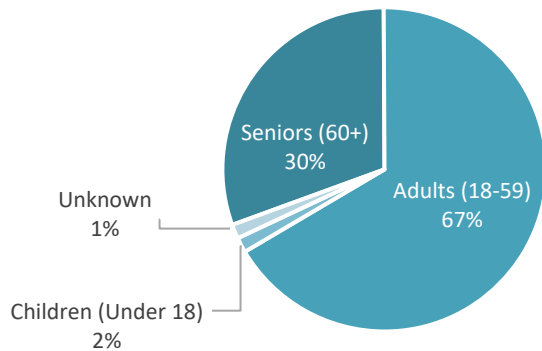


Race/Ethnicity

Clients who identified as Hispanic/Latino accounted for the largest share (34 percent) of the HP needs addressed followed by clients who identified as white (30 percent) and Black (16 percent).

Figure 3. HP Needs Addressed by Age

N= 12,812.



Age

Most of the HP needs addressed were for clients between the ages of 18 and 59.

Seniors accounted for just under one-third.

Underserved Communities

Projects with a focus on serving underserved communities received a preference for competitive funding. Grantees reported client demographics including limited English proficiency, disability, active-duty military status, and veteran status. Grantees were especially effective at serving clients with disabilities.

Table 4. HP Needs Addressed for Underserved Communities

Underserved community	% of HP needs addressed ²⁰	% of California population ²¹
Clients with a disability	40%	25%
Clients with limited English proficiency	16%	17%
Clients who are veterans	6%	5%
Clients who are active-duty military	<1%	<1%

N= 12,812.

²⁰ For HP needs addressed, disability status was unknown or blank for 9 percent, limited English proficiency status was unknown or blank for 11 percent, veteran status was unknown or blank for 13 percent, and active-duty military status was unknown or blank for 61 percent.

²¹ Centers for Disease Control and Prevention, "Disability Impacts California," available at [cdc.gov/ncbddd/disabilityandhealth/impacts/pdfs/California_Disability.pdf](https://www.cdc.gov/ncbddd/disabilityandhealth/impacts/pdfs/California_Disability.pdf) (accessed on August 10, 2023). This data reflects disability among adults (age 18 and older) only. U.S. Census Bureau, "American Community Survey:

Urban versus Rural Services

Grantees closed cases in 56 of California’s 58 counties. While projects that serve rural communities received a preference for competitive funding, the percent of rural and rural-urban HP needs addressed was equal for both formula and competitive grants (24 percent combined). The following table compares HP needs addressed to the population eligible for services—those who live at or below 200 percent of the federal poverty threshold.²²

Table 5. HP Needs Addressed by County Type

County type	HP needs addressed (formula grant)	HP needs addressed (competitive grant)	Californians under 200% of federal poverty
Rural	5%	3%	5%
Rural-urban	19%	21%	20%
Urban-rural	20%	23%	24%
Urban	56%	52%	51%

N= 12,811.²³

Race/Ethnicity by County Type

People of color accounted for at least 34 percent of the HP needs addressed in rural areas and at least 52 percent in rural-urban areas. In urban-rural and urban areas, people of color accounted for at least 64 and 72 percent of the HP needs addressed, respectively.

Table 6. HP Needs Addressed by Race and County Type

Race/ethnicity	Rural		Rural-urban mixed		Urban-rural mixed		Urban	
	#	%	#	%	#	%	#	%
Asian or Pacific Islander	8	1%	43	2%	136	5%	493	7%

Selected Population Profile in the United States,” available at data.census.gov/cedsci/table?q=selected%20population%20profile&g=0400000US06 (accessed on August 10, 2023). The California Department of Veterans Affairs estimates that 1.8 million veterans live in California. See calvet.ca.gov/veteran-services-benefits (accessed on August 10, 2023). California Research Bureau, “2022 California Statewide National Security Economic Impacts Study,” available at militarycouncil.ca.gov/wp-content/uploads/sites/81/2022/10/2022_California_Statewide_MEIS.pdf (accessed on August 10, 2023).

²² See footnotes 12 and 13, *supra*, for information about the counties without closed cases, county types, and the population eligible for services.

²³ The table excludes one HP need addressed for a client who lived out of state.

Race/ethnicity	Rural		Rural-urban mixed		Urban-rural mixed		Urban	
	#	%	#	%	#	%	#	%
Black, not Hispanic	28	5%	202	8%	518	20%	1,285	18%
Hispanic/Latino	110	19%	926	37%	670	26%	2,652	37%
Native American	27	5%	39	2%	51	2%	75	1%
White	365	62%	1,088	43%	820	31%	1,577	22%
More than one race	21	4%	56	2%	52	2%	127	2%
Other	8	1%	60	2%	263	10%	515	7%
Unknown	21	4%	110	4%	107	4%	358	5%
Total	588	100%²⁴	2,524	100%	2,617	100%	7,082	100%²⁵

N= 12,811.²⁶

ATTORNEY-CLIENT RELATIONSHIPS: VERIFIED OUTCOMES, AREAS OF LAW, AND LEVELS OF SERVICE

Grantees reported the highest level of service for each HP need addressed and whether they could verify success. Inability to verify success does not always mean that the service was unsuccessful. Rather, it often means that the grantee lacked information about its success.

Grantees reported 4,544 verified outcomes and 8,268 unverified ones. Unverified outcomes were often HP needs where grantees provided legal advice or limited representation. Since those services can be brief, the grantees were sometimes unable to confirm whether the service succeeded.

Housing and Income Maintenance Outcomes

Among the 4,544 verified outcomes, over 70 percent were related to obtaining housing, preserving housing, or enforcing housing rights. Grantees also reported other outcomes that promoted housing stability, such as obtaining, preserving, or increasing public benefits.

²⁴ Due to rounding, all rural HP needs addressed appears to equal 101 percent. With decimal places added, the total equals 100 percent.

²⁵ Due to rounding, all urban HP needs addressed appears to equal 99 percent. With decimal places added, the total equals 100 percent.

²⁶ The table excludes one HP need addressed for a client who lived out of state.

Table 7. Verified Outcomes

HP need addressed ²⁷	Verified outcomes	Total outcomes
Prevented loss of current housing	907	3,658
Negotiated or facilitated move out to provide “soft landing”	567	892
Prevented/obtained relief from unfair or illegal behavior, or otherwise enforced rights or obtained remedies related to housing	546	2,792
Obtained or preserved access to housing	282	671
Advocated for public benefits to prevent homelessness	309	764
Enforced rights to safe and habitable housing	96	393
Obtained, preserved, or enforced rights of a landlord over a tenant	25	93
Obtained relief from foreclosure or property scam	43	70
Resolved property title dispute	12	19
Obtained other housing benefit	726	1,387
All other HP needs	1,031	2,073
Total	4,544	12,812

Areas of Law

Over three-quarters of the HP needs addressed fell under housing (e.g., landlord-tenant) law. Grantees also reported HP needs addressed in income maintenance, immigration, domestic violence, and other areas of law related to homelessness prevention.

²⁷ See Appendix B for the list of HP needs addressed.

Table 8. HP Needs Addressed by Area of Law

Area of law	HP needs addressed	% of total
Housing	9,975	78%
Income Maintenance	764	6%
Immigration	622	5%
Family/Domestic Violence	563	4%
Health and Long-Term Care	156	1%
Consumer/Finance	220	2%
Employment and Disability Rights	76	1%
Juvenile	13	<1%
Miscellaneous ²⁸	423	3%
Total	12,812	100%

Levels of Service

Legal advice was the highest level of service for most of the HP needs addressed. After limited action, in-depth services such as representation in agency decisions, court decisions, settlements, and extensive services accounted for approximately 21 percent of the HP needs addressed. This work can take considerable time to perform. As a result, it tends to reach fewer clients and might have been ongoing when the reporting period closed.²⁹

Table 9. HP Needs Addressed by Highest Level of Service

Highest level of service	HP needs addressed	% of total
Counsel/advice	7,293	57%
Limited action	2,831	22%
Settle without litigation	350	3%
Settle with litigation	509	4%
Agency decision	805	6%
Court decision	375	3%
Extensive services	649	5%
Total	12,812	100%

²⁸ See Appendix B for the list of miscellaneous HP needs addressed.

²⁹ The State Bar's *California Legal Aid Reporting Handbook* offers definitions for each level of service.

ATTORNEY-CLIENT RELATIONSHIPS: MONETARY AWARDS AND SAVINGS

Data about monetary awards and savings is available in limited circumstances. Grantees that were able to do so reported these economic benefits when they were calculable and confirmed. An example of a calculable savings is waiver of back rent. Many homelessness prevention services (e.g., eviction defense and know-your-rights trainings) are not easily calculable awards or savings.

In the table below, lump-sum payments and savings are those for which the grantee could calculate the total over time. For example, \$100 per month for six months would be a lump sum of \$600. Monthly payments and savings are those that will continue on a monthly basis for an unknown period of time. For those benefits, grantees report just the monthly amount without estimating how long it will last.

Table 10. Economic Benefits by Level of Service

Level of service	Payments to clients		Savings to clients	
	Lump-sum payments	Monthly payments	Lump-sum savings	Monthly savings
Counsel/advice	\$184,551	\$12,016	\$468,407	\$56,328
Limited action	\$546,576	\$16,756	\$966,940	\$66,908
Settle without litigation	\$398,823	\$14,369	\$399,633	\$44,818
Settle with litigation	\$698,787	\$23,925	\$1,128,812	\$10,275
Agency decision	\$2,974,309	\$85,763	\$354,232	\$505,952
Court decision	\$742,408	\$2,930	\$215,796	
Extensive services	\$213,313	\$32,930	\$955,140	\$8,923
Total	\$5,758,767	\$188,689	\$4,488,962	\$693,205

OTHER SERVICES

Some services do not create an attorney-client relationship. These other services include self-representation clinics, legal workshops/trainings, community outreach events, and informational hotline calls. Over 74 percent of these other services focused on housing and income maintenance.

Table 11. Number of Other Services Events

Area of law	Self-representation clinics	Workshops/trainings	Outreach events	Total
Consumer/Finance	2	16	2	20
Disability Rights	2	18	41	61
Employment		18	34	52
Family/Domestic Violence		5	2	7
Health and Long-Term Care	22	23	14	59
Housing	121	401	336	858
Income Maintenance		46	38	84
Juvenile		21	2	23
Miscellaneous	23	72	12	107
Total	170	620	481	1,271

Table 12. Number of Other Services Participants

Area of law	Self-representation clinics	Workshops/trainings	Outreach events	Hotline	Total
Consumer/Finance	5	402	13	7	427
Disability Rights	36	1,038	918	197	2,189
Employment		808	1,600	1	2,409
Family/Domestic Violence		66	3	33	102
Health and Long-Term Care	174	789	1,587	1,901	4,451
Housing	589	13,680	39,485	4,396	58,150
Income Maintenance		1,227	651	845	2,723
Juvenile		568	70		638
Miscellaneous	161	939	96		1,196
Total	965	19,517	44,423	7,380	72,285

SUPPORT CENTER SERVICES

Fifteen support centers received competitive and formula grants. While support centers can report addressing HP needs with an attorney-client relationship, they primarily provide legal training, technical assistance, and advocacy support to QLSPs—rather than indigent clients. Some of this work (e.g., trainings) is captured in the “Other Services” section of this report.

Most of the work done by support centers focuses on supporting QLSPs. To capture this important work, the State Bar required support centers to report on trainings, convenings, and research and technical assistance provided to QLSPs and others.³⁰

Trainings: Support centers held legal trainings and workshops for QLSPs, other community-based organizations, and the public on a range of homelessness prevention law issues. Most events related to housing law topics such as eviction moratoria. During the reporting period, support centers held a total of 181 live and on-demand training events across seven areas of law. Most trainings focused on housing (133), juvenile law (19), and health and long-term care (18).

Table 13. Support Center Services: Training Events

Area of law	Number of support centers	Number of trainings held
Disability Rights	1	1
Family/Domestic Violence	1	1
Health and Long-Term Care	3	18
Housing	10	133
Immigration	2	2
Income Maintenance	3	7
Juvenile	2	19
Total	-	181

Convenings: Support centers participated in meetings with QLSPs, other community-based organizations, and government agencies to evaluate and guide developments in homelessness prevention law. These meetings were related to local and statewide housing laws, public benefits, disability rights, and protecting affordable housing. During the reporting period, support centers held a total of 32 convenings, the majority of which focused on housing (94 percent).

³⁰ The State Bar required support centers to report specific quantitative data about their services to QLSPs beginning on January 1, 2023. Support centers were encouraged—but not required—to report these services from July 1, 2022, through December 31, 2022. Therefore, the quantitative data in this section represents six to 12 months of services to QLSPs.

Table 14. Support Center Services: Convenings

Area of law	Number of support centers	Number of convenings held
Health and Long-Term Care	1	2
Housing	3	30
Total	-	32

Research and technical assistance: Support centers provided substantive law and project design and evaluation consultation to QLSPs and community advocates. Support centers did this through consultations, resource libraries, and other written materials. Areas that research technical assistance addressed included tenants' rights, mobile homeowners' rights, and public benefits. During the reporting period, support centers provided 1,234 instances of research assistance and technical support across seven areas of law. The most assistance was provided in housing law with 459 instances of brief technical assistance to QLSPs and 441 instances of technical assistance to non-QLSPs.

Table 15. Support Center Services: Research and Technical Assistance

Area of law	Number of support centers	Brief technical assistance to QLSPs	In-depth technical assistance to QLSPs	Technical assistance to non-QLSPs	Research for QLSPs	Total research and technical assistance
Disability Rights	1	6	0	0	0	6
Family/Domestic Violence	1	6	0	0	0	6
Health and Long-Term Care	3	19	2	17	4	42
Housing	10	459	94	441	92	1,086
Immigration	1	3	0	0	0	3
Income Maintenance	4	10	3	0	3	16
Juvenile	2	54	16	0	5	75
Total	-	557	115	458	104	1,234

Additionally, support centers provided policy and advocacy support in partnership with QLSPs. The advocacy support was in housing, immigration, disability, and health law, among other areas of law. These advocacy activities included:

- Advocated for the enforcement of laws to protect tenants;
- Participated on a task force to publicize guidelines and conduct research on evictions;
- Engaged in administrative advocacy to advance homelessness prevention goals for older adults; and

- Provided comments on proposed changes to laws to ensure the prohibition of discrimination against domestic violence survivors.

IMPACT OF THE COVID-19 PANDEMIC

Grantees reported that the COVID-19 pandemic affected the delivery of legal aid. Most grantees (66 percent) had yet to resume their pre-COVID-19 frequency of in-person events. Over one-third of grantees reported court and/or agency backlogs impacted the amount of time to obtain outcomes for clients. Overall, staffing issues affected 56 percent of grantees.

The following table lists ways the pandemic interfered with services during the reporting period. Grantees were able to select more than one option. Despite these challenges, grantees reached thousands of vulnerable Californians during the reporting period.

Table 16. Impact of COVID-19 on Services

Impact of COVID-19	Number of grantees impacted
Decrease in number of in-person events	65
Limited client access to technology	55
Staffing issues	52
Increased time spent on cases/client hours	48
Court/agency backlog impacting time to obtain outcomes for clients	39
Decrease in pro bono attorney availability	28
Difficulty recruiting volunteers	25
Decrease in the number of clinics	23
Decrease in the number of workshops	28
Decrease in cases	19
Offered services in a new substantive area	18
Decrease in call volume	19
Other ³¹	7
No impact	8

CONCLUSION

During the reporting period, grantees undertook impactful projects that take a comprehensive approach to homelessness prevention legal aid. They offered essential legal help to those facing

³¹ Other impacts of COVID-19 included an increase in interest in volunteer opportunities and more virtual trainings, outreach, and convening statewide for attorneys.

homelessness from eviction, domestic violence, health care debt, and more. Grantees provided legal advice and representation addressing 12,812 HP needs across the state, and in doing so, prioritized underserved communities, especially clients with disabilities. Grantees held 620 legal trainings for over 19,500 participants and fielded over 7,000 hotline calls. Support centers held 181 trainings and 30 convenings and provided over 1,200 instances of research and technical assistance across seven areas of law. But for their interventions, thousands of low-income Californians would have faced the risks and harms of homelessness without critical legal help.

APPENDICES

Appendix A: County Types

Table 17. Counties by Rural/Urban Classification

County	Population (2015)
Rural	
Imperial	178,206
Madera	153,187
Humboldt	135,034
Nevada	98,570
Sutter	95,247
Mendocino	87,544
Yuba	73,437
Lake	64,158
Tehama	63,152
San Benito	57,557
Tuolumne	54,079
Calaveras	44,767
Siskiyou	43,895
Amador	36,995
Lassen	32,645
Glenn	28,029
Del Norte	27,788
Colusa	21,396
Plumas	18,966
Inyo	18,373
Mariposa	17,789
Mono	14,146
Trinity	13,373
Modoc	9,184
Sierra	3,021
Alpine	1,131
Rural total	1,391,669
Rural-urban mixed	
Fresno	956,749
Kern	865,736
Ventura	840,833
Stanislaus	527,367
Sonoma	495,078
Tulare	454,033
Santa Barbara	435,850

County	Population (2015)
Rural-urban mixed	
Monterey	428,441
San Luis Obispo	276,517
Merced	263,885
Butte	222,564
El Dorado	182,093
Shasta	178,942
Kings	150,998
Napa	140,295
Rural-urban mixed total	6,419,381
Urban-rural mixed	
Riverside	2,298,032
San Bernardino	2,094,769
Santa Clara	1,868,149
Contra Costa	1,096,068
San Mateo	748,731
San Joaquin	708,554
Solano	425,753
Placer	366,280
Santa Cruz	269,278
Marin	258,349
Yolo	207,320
Urban-rural mixed total	10,341,283
Urban	
Los Angeles	10,038,388
San Diego	3,223,096
Orange	3,116,069
Alameda	1,584,983
Sacramento	1,465,832
San Francisco	840,763
Urban total	20,269,131
Statewide total	38,421,464

Source: California Access to Justice Commission, *California's Rural Housing Crisis: The Access to Justice Implications* (2019), available at calatj.org/publications (pages 28–31; accessed on August 18, 2023).

Appendix B: HP Needs Addressed Descriptions

Table 18. HP Needs Addressed Descriptions

Code	Description
Housing	
HO1	Prevented loss of current housing
HO2	Negotiated or facilitated move out to provide “soft landing”
HO3	Obtained or preserved access to housing
HO4	Prevented, ended, or obtained relief from unfair or illegal behavior, or otherwise enforced rights or obtained remedies related to housing
HO5	Enforced rights to safe and habitable housing
HO6	Obtained, preserved, or enforced rights of a landlord over a tenant
HO7	Obtained relief from foreclosure or property scam
HO8	Resolved property title dispute
HO9	Obtained other housing benefit
Income maintenance	
IM1	Obtained, preserved, or increased foster care, Kin-GAP, or AAP (adoption assistance benefits) to which entitled
IM2	Obtained, preserved, or increased veterans or military benefits to which entitled
IM3	Obtained, preserved, or increased disability or age-related benefit to which entitled
IM4	Obtained, preserved, or increased benefits to relieve hunger
IM5	Obtained, preserved, or increased benefits to help people maintain economic self-sufficiency
IM6	Obtained, preserved, or increased crime victim’s compensation benefit
IM7	Obtained, preserved, or increased other income maintenance benefits to which entitled
Consumer/Finance	
CF1	Obtained federal bankruptcy protection
CF2	Prevented repossession, prevented or reduced deficiency judgments (secured or unsecured, not housing)
CF3	Ended or reduced debt collection or wage garnishment and enforcement of fair debt collection
CF4	Obtained relief from fraudulent sales practices or unlawful, unfair, or deceptive acts or practices
CF6	Obtained or preserved credit, or resolved credit reporting errors
CF7	Prevented or delayed utility termination, or obtained utility services
CF8	Resolved issues related to identity theft
CF9	Obtained protection from financial abuse
CF10	Obtained reasonable and affordable loan
CF11	Obtained other consumer benefit

Code	Description
Disability rights	
D4	Obtained, preserved or increased community residential and support services
D5	Obtained other benefits (or rights) for person with disabilities
Employment	
E1	Obtained unpaid wages due
E2	Overcame or obtained relief from job discrimination, harassment, and/or retaliation and/or other adverse employment action
E6	Removed disability-related barriers to employment
E7	Obtained other benefits in employment matter
Family/Domestic violence	
DV1	Obtained a temporary restraining order or reissuance of a TRO under the DVPA
DV2	Obtained other services and benefits to protect from abuse or neglect
DV3	Prevented issuance or Obtained Termination of Protective Order (Family)
DV4	Obtained a restraining order after-hearing or renewal order under the DVPA
F3	Obtained protection from abuse or neglect
F5	Obtained, preserved, or increased child support
F6	Obtained, preserved, or increased household income and assets
F7	Obtained downward modification of child support
F9	Obtained other benefit in a family law matter
Health and long-term care	
HL1	Obtained or preserved eligibility under publicly funded health insurance
HL2	Obtained or preserved coverage under private insurance
HL3	Increased access to health services
HL4	Obtained or preserved eligibility for long-term care services
HL5	Increased access to long-term care services
HL6	Obtained protection from abuse and neglect in a Health and Long-term Care context
HL7	Obtained other benefit on a health matter
Immigration	
I6	Obtained employment authorization
I7	Obtained legal status or quasi-legal status
Juvenile	
J6	Obtained, preserved, increased stability for youth involved in foster and juvenile justice system
J7	Obtained other services or benefits for juvenile
Miscellaneous	
M1	Preserved or strengthened nonprofit infrastructure or expanded its capacity
M2	Empowered community to advocate on own behalf
M3	Preserved or strengthened community through (other) community development
M4	Obtained, preserved, or increased affordable housing
M5	Removed barriers that impact employment, benefits, housing, and self-sufficiency
M6	Obtained or increased tax benefit or prevented or reduced tax liability

Appendix C: Awards, Annual Expenditures, and HP Needs Addressed by Grantee

Table 19. Three-Year Award Totals by Grantee

Grantee	Formula award (37 months)	Competitive award (36 months)	Total awards
Qualified legal services projects			
Affordable Housing Advocates	\$ 150,000	\$ -	\$ 150,000
AIDS Legal Referral Panel	\$ 150,000	\$ -	\$ 150,000
Alameda County Homeless Action Center	\$ 281,265	\$ -	\$ 281,265
Alliance for Children's Rights	\$ 969,762	\$ -	\$ 969,762
Asian Americans Advancing Justice Southern California	\$1,461,693	\$ -	\$1,461,693
Asian Pacific Islander Legal Outreach	\$ 189,075	\$ -	\$ 189,075
Bay Area Legal Aid	\$ 995,151	\$ 900,000	\$1,895,151
Bet Tzedek Legal Services	\$1,913,391	\$ -	\$1,913,391
California Indian Legal Services	\$ 512,097	\$ 770,000	\$1,282,097
California Rural Legal Assistance, Inc.	\$4,544,697	\$1,100,000	\$5,644,697
Central California Legal Services	\$2,613,759	\$ -	\$2,613,759
Centro Legal de la Raza	\$ 539,121	\$ -	\$ 539,121
Community Legal Aid SoCal	\$1,624,419	\$1,000,000	\$2,624,419
Community Legal Services in East Palo Alto	\$ 415,551	\$ -	\$ 415,551
Contra Costa Senior Legal Services	\$ 150,000	\$ -	\$ 150,000
Disability Rights California	\$6,398,787	\$ -	\$6,398,787
Disability Rights Legal Center	\$ 564,708	\$ -	\$ 564,708
Elder Law & Advocacy	\$ 325,125	\$ -	\$ 325,125
Eviction Defense Collaborative	\$ 150,000	\$1,025,000	\$1,175,000
Family Violence Law Center	\$ 150,000	\$ -	\$ 150,000
Greater Bakersfield Legal Assistance	\$1,059,054	\$ -	\$1,059,054
Harriett Buhai Center for Family Law	\$ 402,054	\$ -	\$ 402,054
Housing and Economic Rights Advocates	\$ 150,000	\$1,100,000	\$1,250,000
Inland Counties Legal Services	\$3,904,926	\$1,250,000	\$5,154,926
Inner City Law Center	\$1,310,991	\$1,300,000	\$2,610,991
Justice & Diversity Center of the Bar Association of San Francisco	\$ 285,339	\$ -	\$ 285,339
LACBA Counsel for Justice	\$ 176,961	\$ -	\$ 176,961
Law Foundation of Silicon Valley	\$ 598,047	\$ -	\$ 598,047
Lawyers' Committee for Civil Rights	\$ 569,244	\$ -	\$ 569,244
Legal Access Alameda	\$ 150,000	\$ -	\$ 150,000
Legal Aid at Work	\$ 993,231	\$ 700,000	\$1,693,231
Legal Aid Foundation of Los Angeles	\$2,482,581	\$ 810,000	\$3,292,581
Legal Aid Foundation of Santa Barbara County	\$ 209,484	\$ -	\$ 209,484

Grantee	Formula award (37 months)	Competitive award (36 months)	Total awards
Legal Aid of Marin	\$ 150,000	\$ 360,000	\$ 510,000
Legal Aid of Sonoma County	\$ 301,389	\$ 880,000	\$1,181,389
Legal Aid Society of San Bernardino	\$ 468,552	\$ 950,000	\$1,418,552
Legal Aid Society of San Diego	\$1,727,781	\$ -	\$1,727,781
Legal Aid Society of San Mateo County	\$ 173,577	\$ -	\$ 173,577
Legal Assistance for Seniors	\$ 150,000	\$ -	\$ 150,000
Legal Assistance to the Elderly	\$ 150,000	\$ -	\$ 150,000
Legal Services for Children	\$ 150,000	\$ -	\$ 150,000
Legal Services for Seniors	\$ 230,268	\$ -	\$ 230,268
Legal Services of Northern California	\$2,612,379	\$ -	\$2,612,379
Los Angeles Center for Law and Justice	\$ -	\$ 850,000	\$ 850,000
McGeorge Community Legal Services	\$ 256,758	\$ -	\$ 256,758
Mental Health Advocacy Services	\$ 150,000	\$ -	\$ 150,000
Neighborhood Legal Services	\$2,004,753	\$1,100,000	\$3,104,753
Public Advocates Inc.	\$ 724,857	\$ -	\$ 724,857
Public Counsel	\$2,600,319	\$1,100,000	\$3,700,319 ³²
Public Law Center	\$1,418,901	\$ 900,000	\$2,318,901
Riverside Legal Aid	\$ 463,899	\$ -	\$ 463,899
San Diego Volunteer Lawyer Program	\$ 537,717	\$ -	\$ 537,717
San Luis Obispo Legal Assistance Foundation	\$ 150,000	\$ 575,000	\$ 725,000
Santa Clara County Asian Law Alliance	\$ 156,315	\$ -	\$ 156,315
Senior Adults Legal Assistance	\$ 150,000	\$ -	\$ 150,000
Senior Advocacy Network	\$ 150,000	\$ -	\$ 150,000
Senior Citizens Legal Services	\$ 150,000	\$ -	\$ 150,000
Social Justice Collaborative	\$ 150,000	\$ -	\$ 150,000
USD School of Law Legal Clinics	\$ 268,707	\$ 800,000	\$1,068,707
Veterans Legal Institute	\$ 174,681	\$ -	\$ 174,681
Watsonville Law Center	\$ 150,000	\$ -	\$ 150,000
Yuba-Sutter Legal Center for Seniors	\$ 150,000	\$ -	\$ 150,000
Qualified legal services projects total	\$ 52,311,366	\$ 17,470,000	\$ 69,781,366
Support centers			

³² Public Counsel voluntarily relinquished \$1,167,136 in formula funds (reducing their formula grant from \$2,600,319 to \$1,433,183) and \$562,603 in competitive funds (reducing their competitive grant from \$1,100,000 to \$537,397). In total, Public Counsel relinquished \$1,729,739. The State Bar is reallocating these funds to other formula and competitive grant recipients that wish to expand their projects.

Grantee	Formula award (37 months)	Competitive award (36 months)	Total awards
California Advocates for Nursing Home Reform	\$ 442,044	\$ -	\$ 442,044
California Rural Legal Assistance Foundation	\$ 442,044	\$ -	\$ 442,044
California Women's Law Center	\$ 442,044	\$ -	\$ 442,044
Child Care Law Center	\$ 442,044	\$ -	\$ 442,044
Coalition of California Welfare Rights Organizations	\$ 442,044	\$ -	\$ 442,044
Disability Rights Education and Defense Fund	\$ 442,044	\$ -	\$ 442,044
Family Violence Appellate Project	\$ 442,044	\$ -	\$ 442,044
Immigrant Legal Resource Center	\$ -	\$ 330,000	\$ 330,000
Justice in Aging	\$ 442,044	\$ 600,000	\$1,042,044
National Center for Youth Law	\$ 442,044	\$ -	\$ 442,044
National Housing Law Project	\$ 442,044	\$ 500,000	\$ 942,044
OneJustice	\$ 442,044	\$ 600,000	\$1,042,044
Public Interest Law Project	\$ 442,044	\$ -	\$ 442,044
Western Center on Law and Poverty	\$ 442,044	\$ -	\$ 442,044
Youth Law Center	\$ 442,044	\$ -	\$ 442,044
Support centers total	\$ 6,188,616	\$ 2,030,000	\$ 8,218,616
Grand total	\$ 58,499,982	\$ 19,500,000	\$ 77,999,982

Table 20. Annual Expenditures by Grantee (July 1, 2022–June 30, 2023)³³

Grantee	Formula award expenditures	Competitive award	Total annual expenditures
Qualified legal services projects			
Affordable Housing Advocates	\$25,805	\$ -	\$25,805
AIDS Legal Referral Panel	\$57,666	\$ -	\$57,666
Alameda County Homeless Action Center	\$104,004	\$ -	\$104,004
Alliance for Children’s Rights	\$308,524	\$ -	\$308,524
Asian Americans Advancing Justice Southern California	\$451,637	\$ -	\$451,637
Asian Pacific Islander Legal Outreach	\$63,030	\$ -	\$63,030
Bay Area Legal Aid	\$409,065	\$306,453	\$715,518
Bet Tzedek Legal Services	\$567,549	\$ -	\$567,549
California Indian Legal Services	\$46,188	\$295,174	\$341,362
California Rural Legal Assistance, Inc.	\$1,111,062	\$372,170	\$1,483,232
Central California Legal Services	\$747,167	\$ -	\$747,167
Centro Legal de la Raza	\$182,087	\$ -	\$182,087
Community Legal Aid SoCal	\$530,769	\$395,711	\$926,480
Community Legal Services in East Palo Alto	\$136,759	\$ -	\$136,759
Contra Costa Senior Legal Services	\$24,783	\$ -	\$24,783
Disability Rights California	\$2,002,193	\$ -	\$2,002,193
Disability Rights Legal Center	\$229,165	\$ -	\$229,165
Elder Law & Advocacy	\$130,511	\$ -	\$130,511
Eviction Defense Collaborative	\$77,536	\$160,973	\$219,613
Family Violence Law Center	\$53,482	\$ -	\$53,482
Greater Bakersfield Legal Assistance	\$239,691	\$ -	\$239,691
Harriett Buhai Center for Family Law	\$124,750	\$ -	\$124,750
Housing and Economic Rights Advocates	\$50,000	\$360,162	\$410,162
Inland Counties Legal Services	\$25,050	\$461,585	\$486,635
Inner City Law Center	\$363,171	\$590,167	\$953,338
Justice & Diversity Center of the Bar Association of San Francisco	\$32,685	\$ -	\$32,685
LACBA Counsel for Justice	\$60,213	\$ -	\$60,213
Law Foundation of Silicon Valley	\$327,607	\$ -	\$327,607
Lawyers’ Committee for Civil Rights	\$217,401	\$ -	\$217,401
Legal Access Alameda	\$70,646	\$ -	\$70,646

³³ The timeframe for these expenditures is July 1, 2022–June 30, 2023.

Grantee	Formula award expenditures	Competitive award	Total annual expenditures
Legal Aid at Work	\$330,758	\$231,512	\$562,270
Legal Aid Foundation of Los Angeles	\$997,919	\$232,860	\$1,230,779
Legal Aid Foundation of Santa Barbara County	\$70,986	\$ -	\$70,986
Legal Aid of Marin	\$50,000	\$137,463	\$187,463
Legal Aid of Sonoma County	\$96,704	\$274,657	\$371,361
Legal Aid Society of San Bernardino	\$174,065	\$249,850	\$423,915
Legal Aid Society of San Diego	\$553,371	\$ -	\$553,371
Legal Aid Society of San Mateo County	\$55,906	\$ -	\$55,906
Legal Assistance for Seniors	\$64,647	\$ -	\$64,647
Legal Assistance to the Elderly	\$71,360	\$ -	\$71,360
Legal Services for Children	\$38,323	\$ -	\$38,323
Legal Services for Seniors	\$87,023	\$ -	\$87,023
Legal Services of Northern California	\$675,894	\$ -	\$675,894
Los Angeles Center for Law and Justice	\$ -	\$252,533	\$252,533
McGeorge Community Legal Services	\$128,501	\$ -	\$128,501
Mental Health Advocacy Services	\$32,027	\$ -	\$32,027
Neighborhood Legal Services	\$691,061	\$291,359	\$982,420
Public Advocates Inc.	\$239,114	\$ -	\$239,114
Public Counsel	(\$70,171)	\$72,456	\$2,285
Public Law Center	\$471,792	\$307,775	\$779,567
Riverside Legal Aid	\$130,365	\$ -	\$130,365
San Diego Volunteer Lawyer Program	\$153,142	\$ -	\$153,142
San Luis Obispo Legal Assistance Foundation	\$54,598	\$156,360	\$210,958
Santa Clara County Asian Law Alliance	\$53,004	\$ -	\$53,004
Senior Adults Legal Assistance	\$52,959	\$ -	\$52,959
Senior Advocacy Network	\$52,709	\$ -	\$52,709
Senior Citizens Legal Services	\$12,499	\$ -	\$12,499
Social Justice Collaborative	\$50,000	\$ -	\$50,000
USD School of Law Legal Clinics	\$78,206	\$115,317	\$193,523
Veterans Legal Institute	\$65,977	\$ -	\$65,977
Watsonville Law Center	\$49,323	\$ -	\$49,323
Yuba-Sutter Legal Center for Seniors	\$72,662	\$ -	\$72,662
Qualified legal services projects total	\$14,354,920	\$5,264,537	\$19,619,457
Support centers			
California Advocates for Nursing Home Reform	\$156,331	\$ -	\$156,331
California Rural Legal Assistance Foundation	\$193,781	\$ -	\$193,781
California Women's Law Center	\$67,307	\$ -	\$67,307

Grantee	Formula award expenditures	Competitive award	Total annual expenditures
Child Care Law Center	\$144,680	\$ -	\$144,680
Coalition of California Welfare Rights Organizations	\$89,901	\$ -	\$89,901
Disability Rights Education and Defense Fund	\$159,115	\$ -	\$159,115
Family Violence Appellate Project	\$134,912	\$ -	\$134,912
Immigrant Legal Resource Center	\$ -	\$108,743	\$108,743
Justice in Aging	\$172,932	\$186,800	\$359,732
National Center for Youth Law	\$147,047	\$ -	\$147,047
National Housing Law Project	\$258,789	\$177,130	\$435,919
OneJustice	\$143,364	\$201,033	\$344,397
Public Interest Law Project	\$167,207	\$ -	\$167,207
Western Center on Law and Poverty	\$147,076	\$ -	\$147,076
Youth Law Center	\$185,875	\$ -	\$185,875
Support centers total	\$2,168,317	\$673,706	\$2,842,023
Grand total	\$16,523,237	\$5,938,243	\$22,461,480

Table 21. HP Needs Addressed by Grantee and Area of Law³⁴

Grantee	Total HP needs addressed	CF	D	E	F/DV	HL	HO	I	IM	J	Misc.
Qualified legal services projects											
Affordable Housing Advocates	8						8				
AIDS Legal Referral Panel	65						65				
Alameda County Homeless Action Center											
Alliance for Children's Rights	47	4				6	11		5	10	11
Asian Americans Advancing Justice Southern California	65						65				
Asian Pacific Islander Legal Outreach	31	1					26				4
Bay Area Legal Aid	399		26	3	68	2	213	1	86		
Bet Tzedek Legal Services	75	35					40				

³⁴ Legal acronyms for Table 21: CF = Consumer/Finance, D = Disability Rights, E = Employment, F/DV = Family/Domestic Violence, HL = Health and Long-Term Care, HO = Housing, I = Immigration, IM = Income Maintenance, J = Juvenile.

Grantee	Total HP needs addressed	CF	D	E	F/DV	HL	HO	I	IM	J	Misc.
California Indian Legal Services	93	1				2	87		1		2
California Rural Legal Assistance, Inc.	1159			10			934				215
Central California Legal Services	305						305				
Centro Legal de la Raza	186						186				
Community Legal Aid SoCal	1,541	4	3		6	5	1,460	3	57		3
Community Legal Services in East Palo Alto	66						66				
Contra Costa Senior Legal Services	254	4					248				2
Disability Rights California	569						569				
Disability Rights Legal Center	32		32								
Elder Law & Advocacy	114					1	113				
Eviction Defense Collaborative	51						51				
Family Violence Law Center	48						48				
Greater Bakersfield Legal Assistance	158	1					157				
Harriett Buhai Center for Family Law	138		32		106						
Housing and Economic Rights Advocates	148	17					131				
Inland Counties Legal Services	592	1	2			3	423		152		11
Inner City Law Center	85					9	23		39		14
Justice & Diversity Center of the Bar Association of San Francisco	11						11				
LACBA Counsel for Justice	75						75				
Law Foundation of Silicon Valley	145	11	8	6	4	16	6		74		20
Lawyers' Committee for Civil Rights	15										15
Legal Access Alameda											
Legal Aid at Work	145			7					101		37
Legal Aid Foundation of Los Angeles	429						429				
Legal Aid Foundation of Santa Barbara County	47						47				
Legal Aid of Marin	150						150				
Legal Aid of Sonoma County	123	1			1	4	17		59		41
Legal Aid Society of San Bernardino	371	2	26		68	1	246				28

Grantee	Total HP needs addressed	CF	D	E	F/DV	HL	HO	I	IM	J	Misc.
Legal Aid Society of San Diego	253		68		145				40		
Legal Aid Society of San Mateo County	16						16				
Legal Assistance for Seniors	197						197				
Legal Assistance to the Elderly	53						53				
Legal Services for Children	3									3	
Legal Services for Seniors	209						209				
Legal Services of Northern California	525						525				
Los Angeles Center for Law and Justice	51						51				
McGeorge Community Legal Services	48								48		
Mental Health Advocacy Services	27						24		1		2
Neighborhood Legal Services	1,557	126	1			70	1,360				
Public Advocates Inc.											
Public Counsel	158		3				151		1		3
Public Law Center	339	4		1	2		308		12		12
Riverside Legal Aid	71						71				
San Diego Volunteer Lawyer Program	58						58				
San Luis Obispo Legal Assistance Foundation	129		1			2	82		44		
Santa Clara County Asian Law Alliance	21					5	5		11		
Senior Adults Legal Assistance	28						28				
Senior Advocacy Network	187				2		185				
Senior Citizens Legal Services	113	1	1		1	1	106				3
Social Justice Collaborative	582							582			
USD School of Law Legal Clinics	74			1			50		23		
Veterans Legal Institute	122						122				
Watsonville Law Center	30						30				
Yuba-Sutter Legal Center for Seniors	44	5	3			9	25		2		
QLSPs total	12,635	218	206	28	403	136	9,866	586	756	13	423
Support centers*											
California Advocates for Nursing Home Reform	35	2			2	20	5		6		
California Rural Legal Assistance Foundation	15						15				

Grantee	Total HP needs addressed	CF	D	E	F/DV	HL	HO	I	IM	J	Misc.
California Women's Law Center	1						1				
Child Care Law Center	83						81		2		
Coalition of California Welfare Rights Organizations											
Disability Rights Education and Defense Fund	7						7				
Family Violence Appellate Project											
Immigrant Legal Resource Center	36							36			
Justice in Aging											
National Center for Youth Law											
National Housing Law Project											
OneJustice											
Public Interest Law Project											
Western Center on Law and Poverty											
Youth Law Center											
Support centers total	177	2			2	20	109	36	8		
Grand total	12,812	220	174	28	405	156	9,975	622	764	13	423

*For an explanation about support centers, please see the Support Center Services section on page 17.

Table 22. HP Needs Addressed by Grantee and Level of Service

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Qualified legal services projects								
Affordable Housing Advocates	8		1		1	2	3	1
AIDS Legal Referral Panel	65		3	19	11	5	18	9
Alameda County Homeless Action Center								
Alliance for Children’s Rights	47		4	7	5	10	12	9
Asian Americans Advancing Justice Southern California	65		2	2	12	2	40	7
Asian Pacific Islander Legal Outreach	31						23	8
Bay Area Legal Aid	399	13	53	10	36	6	254	27
Bet Tzedek Legal Services	75	4	1	11	2	1	34	22
California Indian Legal Services	93		2	42	5		21	23
California Rural Legal Assistance, Inc.	1159		128	29	22	12	724	244
Central California Legal Services	305		5	15	6	9	180	90
Centro Legal de la Raza	186		1	11	3		114	57
Community Legal Aid SoCal	1,541	4	6	8	14	5	1,305	199
Community Legal Services in East Palo Alto	66			28	10		11	17
Contra Costa Senior Legal Services	254			28	2	5	141	78
Disability Rights California	569			35		19	11	504
Disability Rights Legal Center	32						32	
Elder Law & Advocacy	114			1		7	73	33
Eviction Defense Collaborative	51				6		44	1

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Family Violence Law Center	48		24	9		2	7	6
Greater Bakersfield Legal Assistance	158		7	1	17	8	44	81
Harriett Buhai Center for Family Law	138		4	4			123	7
Housing and Economic Rights Advocates	148			7		1	108	32
Inland Counties Legal Services	592	31	21	72	146	8	133	181
Inner City Law Center	85	56	6	14	6		2	1
Justice & Diversity Center of the Bar Association of San Francisco	11					3	7	1
LACBA Counsel for Justice	75	4				10	34	27
Law Foundation of Silicon Valley	145	4	4	4		1	127	5
Lawyers' Committee for Civil Rights	15							15
Legal Access Alameda								
Legal Aid at Work	145	27		10		2	103	3
Legal Aid Foundation of Los Angeles	429	6		28	5	4	271	115
Legal Aid Foundation of Santa Barbara County	47		1		1	23		22
Legal Aid of Marin	150				15	12	77	46
Legal Aid of Sonoma County	123	33	7	1		6	58	18
Legal Aid Society of San Bernardino	371			5	23		234	109
Legal Aid Society of San Diego	253	8	9	10	6		198	22
Legal Aid Society of San Mateo County	16	1	2			2	11	

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Legal Assistance for Seniors	197	1		72	4	5	83	32
Legal Assistance to the Elderly	53	1		13	8	3	9	19
Legal Services for Children	3		3					
Legal Services for Seniors	209	1			2	2	144	60
Legal Services of Northern California	525	3	23		35	29	219	216
Los Angeles Center for Law and Justice	51			20	5	8	5	13
McGeorge Community Legal Services	48	13		2			23	10
Mental Health Advocacy Services	27	3		5		6	2	11
Neighborhood Legal Services	1,557	1	15	23	13	23	1,340	142
Public Advocates Inc.								
Public Counsel	158		1	9		5	118	25
Public Law Center	339	3	2	29	5	11	182	107
Riverside Legal Aid	71	1		2			57	11
San Diego Volunteer Lawyer Program	58			15	1	7	25	10
San Luis Obispo Legal Assistance Foundation	129	2	1	5	3	9	87	22
Santa Clara County Asian Law Alliance	21			8			13	
Senior Adults Legal Assistance	28				1	1	22	4
Senior Advocacy Network	187		14	10	43	31	66	23
Senior Citizens Legal Services	113				1	11	80	21
Social Justice Collaborative	582	582						
USD School of Law Legal Clinics	74	1	9	14	14	3	31	2
Veterans Legal Institute	122		9	7	10	8	77	11

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Watsonville Law Center	30				2		24	4
Yuba-Sutter Legal Center for Seniors	44	1	7		7	2	3	24
QLSP total	12,635	804	375	645	508	329	7,187	2,787
Support centers*								
California Advocates for Nursing Home Reform	35					19	7	9
California Rural Legal Assistance Foundation	15				1		12	2
California Women's Law Center	1							1
Child Care Law Center	83			4			50	29
Coalition of California Welfare Rights Organizations								
Disability Rights Education and Defense Fund	7	1				2	1	3
Family Violence Appellate Project								
Immigrant Legal Resource Center	36						36	
Justice in Aging								
National Center for Youth Law								
National Housing Law Project								
OneJustice								
Public Interest Law Project								
Western Center on Law and Poverty								
Youth Law Center								
Support centers total	177	1		4	1	21	106	44
Grand total	12,812	805	375	649	509	350	7,293	2,831

*For a note about support centers, please see the Support Center Services section on page 17.

Appendix D: Support Center Services

Table 23. Support Center Services by Grantee, Area of Law, and Type of Service

Grantee	HP area of law	Live and On-Demand Trainings				Convenings			Research and Technical Assistance to QLSPs			
		# Held	# of QLSPs	# of non-QLSPs	# On-demand held (views)	# Held	# of QLSPs	# of non-QLSPs	Research	Brief TA	In-depth TA	TA to non-QLSPs
California Advocates for Nursing Home Reform	Health	8	286	177		2	28		2	12	1	
California Advocates for Nursing Home Reform	Income Maintenance	1	56						2	5	2	
Child Care Law Center	Housing	11	53							13	3	
Child Care Law Center	Income Maintenance	5	64						1	1	1	
Coalition of California Welfare Rights Organizations	Housing	3	28	29		5	75	5	14	190		1
Disability Rights Education and Defense Fund	Housing	7	295	303					7	5	6	12
Family Violence Appellate Project	Housing	8	61	131					7	3		38
Immigrant Legal Resources Center	Immigration	1	22	5								
Justice in Aging	Health	5	95	584	1 (9)				2	4	1	17
Justice in Aging	Income Maintenance	1	36	544						2		
Justice in Aging	Housing	15	346	2209					10	19	7	54
National Center for Youth Law	Disability Rights	1	8	32						6		
National Center for Youth Law	Family/Domestic Violence	1	4	29						6		
National Center for Youth Law	Health	4	14	418						3		
National Center for Youth Law	Housing	16		824						2		
National Center for Youth Law	Immigration	1	78	163						3		
National Center for Youth Law	Income Maintenance									2		
National Center for Youth Law	Juvenile	8	14	561						17		
National Housing Law Project	Housing	7	210	3306						9		23
OneJustice	Housing	3	124		25 (1,951)					155	41	
Public Interest Law Project	Housing	2	25	13		23	60		10	29	3	
Western Center on Law and Poverty	Housing	36	2106			2	23	42	44	34	34	313
Youth Law Center	Juvenile	11	419	254					5	37	16	
Total	-	155	4344	9582	26 (1,960)	32	186	47	104	557	115	458

Appendix E: Variations in Reporting Data

In July 2023, the Judicial Council of California and State Bar reported to the Department of Finance about services with Coronavirus State Fiscal Recovery Funds. The Judicial Council of California analyzed the same data that this report analyzes. The reporting categories and analytical method, however, intentionally differ.

Grantees select a code to describe each HP need addressed in closed cases. There were 58 codes from which to choose (see Appendix B). The July 2023 report grouped the codes into five categories:

Table 24. Groupings for the July 2023 Report

July 2023 report outcomes	Groupings (HP needs addressed)
Outcome 1: Percent of extended legal services cases in which client was facing eviction or loss of subsidized housing where housing preservation was verified.	HO1
Outcome 2: Percent of extended legal services cases in which client was facing eviction or loss of subsidized housing where a negotiated/facilitated moveout or affordable housing preservation was verified.	HO2 and HO3
Outcome 3: Percent of extended legal services cases in which client was seeking assistance with income where preservation or increase of income was verified.	IM2, IM7, IM5, IM4, IM3, F5, F6, CF3, and E1
Outcome 4: Percent of extended legal services cases in which client was seeking assistance with rights to fair treatment or safe and habitable housing where program was able to verify enforcement of rights.	HO4 and HO5
Outcome 5: Percent of extended legal services cases in which client was facing other legal issues where program was able to verify that risk of homelessness was reduced.	CF11, CF4, CF6, CF7, CF9, D4, D5, DV1, DV2, DV3, DV4, E2, E7, F3, F9, HL1, HL2, HL3, HL4, HL5, HL6, HL7, HO6, HO8, HO99, HO9, I6, I7, M2, M4, and M5

The July 2023 report focused on the percent of **extended** services cases for which the grantees could **verify** outcomes:

Table 25. July 2023 Report Counts

July 2023 report outcomes	Verified	Not verified	Total	% verified
Outcome 1: Percent of extended legal services cases in which client was facing eviction or loss of subsidized housing where housing preservation was verified.	359	63	965	37%
Outcome 2: Percent of extended legal services cases in which client was facing eviction or loss of subsidized housing where a negotiated/facilitated moveout or affordable housing preservation was verified.	487	56	965	50%
Outcome 3: Percent of extended legal services cases in which client was seeking assistance with income where preservation or increase of income was verified.	254	40	294	86%
Outcome 4: Percent of extended legal services cases in which client was seeking assistance with rights to fair treatment or safe and habitable housing where program was able to verify enforcement of rights.	176	43	219	80%
Outcome 5: Percent of extended legal services cases in which client was facing other legal issues where program was able to verify that risk of homelessness was reduced.	681	270	951	72%
Total	1,957	472	2,429	81%

Grantees can report multiple HP needs addressed per case. That allows for a more complete picture of how services reduce homelessness than selecting just one need to describe each case. The July 2023 report, however, required looking at the number of extended services cases—not HP needs addressed—in each of the five categories. To avoid double counting cases, the report counted as one case instances where each of the five outcome categories above had repeat combinations of unique client ID and HP need addressed.

Additionally, there is a discrepancy between the other services data in the grantees' quarterly and annual evaluations. Other services refer to self-representation clinics, workshops/trainings,

outreach events, and informational hotline calls. Ideally, these numbers would match. They vary somewhat due to inconsistencies in grantee reports. This is likely because the grantees file their quarterly and annual evaluations at different points during the year. Grantees' quarterly evaluations showed more instances of other services than did their annual evaluations. This report uses data from the grantees' annual evaluations because it categorizes that work by area of law.