



# The State Bar of California

## **Equal Access Funds Report: Preventing Homelessness Through Legal Services**

**Reporting Period: January 1, 2023–June 30, 2023**

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## EXECUTIVE SUMMARY

The Budget Act of 2022 allocated \$30 million in Equal Access Funds for homelessness prevention legal aid.<sup>1</sup> After administrative costs, 95 percent of the funding was for competitive grants. The Legal Services Trust Fund Commission awarded 2023–2024 homelessness prevention (HP 4) funds in two tranches: initial and supplemental grants. Eligibility for both grants was limited to qualified legal services projects (QLSPs), nonprofits whose primary purpose is to provide civil legal aid to indigent Californians, and support centers, nonprofits whose primary purpose is to provide legal training, technical assistance, and advocacy support to QLSPs.<sup>2</sup>

Pursuant to the authorizing legislation, preference was given to projects that would serve rural or underserved communities and to projects that would partner with or subgrant to community-based organizations or local jurisdictions, provided the partnerships or subgrants were in effect as of June 30, 2022.

This report covers the first six months of HP 4 initial funding and services provided by grantees, from January 1, 2023, to June 30, 2023. During the reporting period, grantees:

- Addressed 1,915 homelessness prevention legal needs (HP needs) through attorney-client relationships<sup>3</sup> for approximately 1,826 unique clients.
- Provided more than 16,500 individuals nonrepresentation legal help, including 3,313 hotline calls, 150 outreach events, 130 legal workshops/trainings, and 36 self-representation clinics.
- Recovered \$873,129 for clients through lump-sum and monthly payments.<sup>4</sup>
- Attained \$631,038 in lump-sum and monthly cost savings for clients.

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<sup>1</sup> The Budget Act of 2022 is available at [leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\\_id=202120220AB179](https://leginfo.ca.gov/faces/billTextClient.xhtml?bill_id=202120220AB179).

<sup>2</sup> California Business and Professions Code section 6213 defines QLSP and support center.

<sup>3</sup> Services creating an attorney-client relationship included:

- (Limited service) Counsel and advice;
- (Limited service) Limited action;
- (Extended service) Negotiated settlement without litigation;
- (Extended service) Negotiated settlement with litigation;
- (Extended service) Administrative agency decision;
- (Extended service) Court decision; and
- (Extended service) Extensive service.

<sup>4</sup> Grantees reported known and calculable economic benefits when able to do so. Some benefits, like waiving back rent, lend themselves to calculation. Others, like negotiating time to move out, may not.

- Provided support center services to more than 1,900 QLSP and non-QLSP legal advocates.<sup>5</sup> These services were provided through 20 live and on-demand trainings, 22 convenings, and 110 instances of research and other technical assistance.

Approximately sixty-two percent of the total HP needs addressed related to housing law. The remaining HP needs addressed related to obtaining public benefits, safety from domestic violence, and other ways of preventing homelessness.

**Table 1. HP Needs Addressed**

HP needs addressed <sup>6</sup>	Count	Household members
Prevented loss of current housing (e.g., eviction)	504	1,238
Stopped unfair/illegal behavior or otherwise enforced housing rights	186	355
Negotiated or facilitated a “soft landing” for tenants moving out	93	234
Obtained or preserved access to housing	156	230
Advocated for public benefits to prevent homelessness	102	261
Enforced rights to safe and habitable housing	179	238
Obtained other housing law benefit <sup>7</sup>	74	125
All other HP needs addressed	621	1,700
<b>Total</b>	<b>1,915</b>	<b>4,381</b>

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<sup>5</sup> Grantees did not have to provide unique identifiers for recipients of support center services. Therefore, reported numbers may include returning participants.

<sup>6</sup> This report refers to legal outcomes as “HP needs addressed.” The reporting instructions referred to these as main benefits. The instructions also directed grantees to the State Bar’s *California Legal Aid Reporting Handbook* for main benefit definitions.

<sup>7</sup> These include housing codes:

- HO6 – Obtained, preserved, or enforced rights of a landlord over a tenant;
- HO7 – Obtained relief from foreclosure or property scam;
- HO8 – Resolved property title dispute; and
- HO9 – Obtained other housing benefit.

See Appendix B for the list of HP needs.

Grantees closed cases in 28 of California's 58 counties. Approximately 93 percent of Californians live in the 28 counties where grantees closed cases.<sup>8</sup> Projects that would serve rural communities received a preference for competitive funding in accordance with the grant parameters.

In addition to some rural communities, other underserved populations also benefited from these funds. Californians with disabilities accounted for 31 percent of total clients served whose HP needs were addressed. Seniors accounted for 27 percent of clients whose HP needs were addressed; clients with limited English proficiency accounted for 31 percent, and veterans accounted for 6 percent.

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<sup>8</sup> Counties without closed cases were Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, El Dorado, Glenn, Humboldt, Inyo, Kings, Lake, Lassen, Madera, Mariposa, Mendocino, Modoc, Mono, Nevada, Plumas, San Benito, San Luis Obispo, Shasta, Sierra, Siskiyou, Tehama, Trinity, Tulare, Tuolumne, and Yuba. Approximately seven percent of California's population reside in these counties combined. United State Census Bureau, Quick Facts, available at [census.gov/quickfacts/](https://census.gov/quickfacts/) (accessed on September 15, 2023).

## DISTRIBUTION OF FUNDS AND GRANT EXPENDITURES

The Budget Act provided 95 percent of the funding for competitive grants and allows up to 5 percent of the funding to be used for administrative costs. The Legal Services Trust Fund Commission awarded HP 4 funds in two tranches: initial and supplemental grants.

**Table 2. Distribution of HP 4 Funds (Initial and Supplemental Grants)**

Type of funding	Amount	Grants
Initial	\$25,229,306	46
Supplemental	\$3,270,694	17
Admin. costs; State Bar and Judicial Council (5%)	\$1,500,000	-
<b>Total</b>	<b>\$30,000,000</b>	<b>63</b>

Grantees were able to apply for both an initial grant and a supplemental grant.<sup>9</sup> Initial grants started on January 1, 2023, and end on June 30, 2024 (18 months). Supplemental grants started on July 1, 2023, and end on June 30, 2024 (12 months).<sup>10</sup> This report includes only the expenditures and services reported with funds from the initial grants.

In the first six months of 2023, grantees spent approximately \$6.8 million in HP 4 funds.

**Table 3. HP 4 Grants Expenditures (January 1, 2023–June 30, 2023)**

Category	Total Expenditures
Personnel	\$ 3,817,818
Non-Personnel	\$ 549,945
Administrative	\$ 664,042
Subgrants	\$ 1,784,123
<b>TOTAL</b>	<b>\$ 6,815,928</b>

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<sup>9</sup> There were 63 grants awarded to 53 grantees.

<sup>10</sup> HP 4 supplemental grantees could elect to claim back expenditures for the quarter preceding the grant start date. Therefore, expenditures reported from some HP 4 supplemental grantees are for the period of April 1, 2023, to June 30, 2024 (15 months).

## DATA COLLECTION

For each distinct legal problem giving rise to an attorney-client relationship, grantees reported:

- HP needs addressed (verified or not verified);
- Economic benefits (payments to and costs saved for) clients;
- Highest level of legal service;
- Client geography (county and zip code);
- Client demographics; and
- Household size.

Grantees often helped the same client with multiple legal issues such as eviction, unsafe housing, and loss of income. Sometimes multiple issues arose in a single case. Although client level data was collected, reporting on total clients or cases, therefore, can understate the full extent of grantees' services.

To better capture the amount and types of services provided, this report focuses on homelessness prevention legal needs (i.e., HP needs) addressed. Grantees reported 1,915 HP needs addressed with legal advice or representation. The number of unique clients was approximately 1,826.<sup>11</sup>

Grantees also reported on clinics, trainings, workshops, and hotline calls for self-represented litigants. For these nonrepresentation services, grantees reported only the area of law and total people served. More than 16,500 participants benefited from these other services.<sup>12</sup>

Support centers reported on legal trainings, technical assistance, and advocacy support to QLSPs and other community-based organizations. More than 1,900 participants benefited from these support center services.

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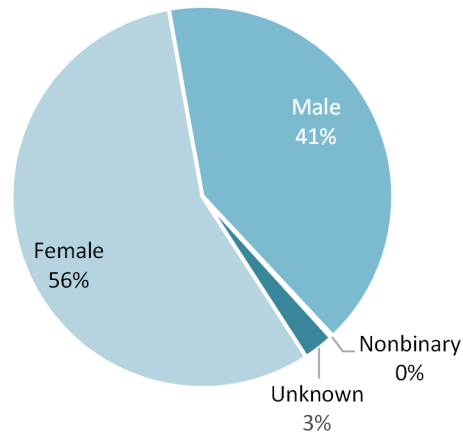
<sup>11</sup> Grantees provided unique IDs for each person they served with an attorney-client relationship. This allows for a grantee to report unique clients it served. However, this report does not track unique clients across grantees. Therefore, a client may have received services by more than one grantee, resulting in a double count.

<sup>12</sup> Grantees did not have to provide unique identifiers for recipients of other services to clients. Therefore, reported numbers may include returning or duplicative participants.

## ATTORNEY-CLIENT RELATIONSHIPS: DEMOGRAPHICS

**Figure 1. HP Needs Addressed by Gender**

N=1,915.

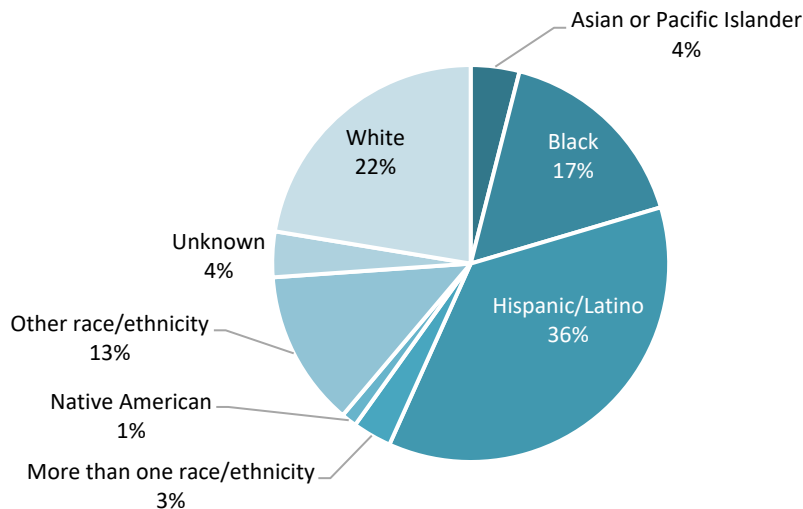


### Gender

More than half of all HP Needs addressed (56 percent) were for women.

**Figure 2. HP Needs Addressed by Race/Ethnicity**

N=1,915.



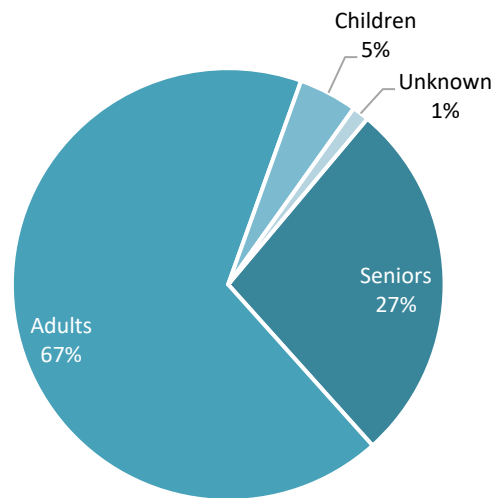
### Race/Ethnicity

Clients who identified as Hispanic/Latino accounted for the largest share (36 percent) of the HP needs addressed, followed by clients who identified as white (22 percent) and Black (17 percent).



**Figure 3. HP Needs Addressed by Age**

N=1,915.



### Age

Two-thirds of the HP needs addressed were for clients between the ages of 18 and 59. Seniors accounted for 27 percent.

### Underserved Communities

Projects with a focus on serving underserved communities received a preference for competitive funding. Grantees reported client demographics including clients who had limited English proficiency, disabilities, active-duty military status, and veteran status. The percentage of HP needs addressed for veterans and active-duty military is comparable to the percentage in California's population with the same status. Conversely, clients with disabilities and clients with limited English proficiency each represented 31 percent of the total HP needs addressed, while they represent only 25 percent and 17 percent of California's population, respectively.

**Table 4. HP Needs Addressed for Underserved Communities**

Underserved community	% of HP needs addressed <sup>13</sup>	% of California population
Clients with a disability	31%	25% <sup>14</sup>
Clients with limited English proficiency	31%	17% <sup>15</sup>
Clients who are veterans	6%	5% <sup>16</sup>
Clients who are active-duty military	<1%	<1% <sup>17</sup>

N= 1,915.

### Urban versus Rural Services

Grantees closed cases in 28 of California’s 58 counties. While projects that serve rural communities received a preference for funding, the percent of rural and rural-urban HP needs addressed (13 percent combined) was less than the percent of urban-rural and urban HP needs addressed (87 percent combined). The following table compares HP needs addressed to the population eligible for services—those who live at or below 200 percent of the federal poverty threshold—by county type.<sup>18</sup>

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<sup>13</sup> For HP needs addressed, disability status was unknown or blank for 24 percent, limited English proficiency status was unknown or blank for 9 percent, veteran status was unknown or blank for 40 percent, and active-duty military status was unknown or blank for 49 percent.

<sup>14</sup> Centers for Disease Control and Prevention, “Disability Impacts California,” available at [cdc.gov/ncbddd/disabilityandhealth/impacts/pdfs/California\\_Disability.pdf](https://www.cdc.gov/ncbddd/disabilityandhealth/impacts/pdfs/California_Disability.pdf) (accessed on August 10, 2023). This data reflects disability only among adults (age 18 and older).

<sup>15</sup> U.S. Census Bureau, “American Community Survey: Selected Population Profile in the United States,” available at [data.census.gov/cedsci/table?q=selected%20population%20profile&g=0400000US06](https://data.census.gov/cedsci/table?q=selected%20population%20profile&g=0400000US06) (accessed on August 10, 2023).

<sup>16</sup> The California Department of Veterans Affairs estimates that 1.8 million veterans live in California. See [calvet.ca.gov/veteran-services-benefits](https://calvet.ca.gov/veteran-services-benefits) (accessed on August 10, 2023).

<sup>17</sup> California Research Bureau, “2022 California Statewide National Security Economic Impacts Study,” available at [militarycouncil.ca.gov/wp-content/uploads/sites/81/2022/10/2022\\_California\\_Statewide\\_MEIS.pdf](https://militarycouncil.ca.gov/wp-content/uploads/sites/81/2022/10/2022_California_Statewide_MEIS.pdf) (accessed on August 10, 2023).

<sup>18</sup> See footnote 9, *supra*, for information about the counties without closed cases, county types, and the population eligible for services.

**Table 5. HP Needs Addressed by County Type**

County type	HP needs addressed	Californians under 200% of federal poverty
Rural	<1%	5%
Rural-urban	12%	20%
Urban-rural	39%	24%
Urban	49%	51%

N= 1,915.

### Race/Ethnicity by County Type

HP needs were addressed for clients that identified as Hispanic/Latino more than any other race or ethnicity in urban-rural and urban counties. In rural counties, Hispanic/Latino clients' HP needs accounted for at least 33 percent of the HP needs addressed, and clients that identified as White also accounted for at least 33 percent of the HP needs addressed. In rural-urban counties, HP needs were addressed for clients that identified as White more than any other race or ethnicity, followed by Hispanic/Latino clients with at least 21 percent of all HP needs addressed.

**Table 6. HP Needs Addressed by Race and County Type**

Race/ethnicity	Rural		Rural-urban mixed		Urban-rural mixed		Urban	
	#	%	#	%	#	%	#	%
Asian or Pacific Islander	1	17%	6	3%	56	6%	13	2%
Black, not Hispanic	1	17%	8	3%	157	17%	149	20%
Hispanic/Latino	2	33%	50	21%	384	41%	259	35%
Native American	0	0%	2	1%	18	2%	4	1%
White, not Hispanic	2	33%	162	69%	155	17%	141	19%
More than one race	0	0%	0	0%	30	3%	0	0%
Other	0	0%	4	2%	81	9%	159	22%
Unknown	0	0%	4	2%	54	6%	13	2%
<b>Total</b>	<b>6</b>	<b>100%</b>	<b>236</b>	<b>100%</b>	<b>935</b>	<b>100%</b>	<b>738</b>	<b>100%</b>

N= 1,915.

## ATTORNEY-CLIENT RELATIONSHIPS: VERIFIED OUTCOMES, AREAS OF LAW, AND LEVELS OF SERVICE

Grantees reported the highest level of service for each HP need addressed and whether they could verify success. Inability to verify success does not always mean that the service was unsuccessful. Rather, it often means that the grantee lacked information about its success.

Grantees reported 611 verified outcomes and 1,304 unverified ones. Unverified outcomes were often cases where grantees provided legal advice or limited representation. Since those services can be brief, the grantees were sometimes unable to confirm whether the service succeeded.

### Housing and Income Maintenance Outcomes

Among the 611 verified outcomes, over 57 percent were related to obtaining housing, preserving housing, or enforcing housing rights. Grantees also reported other outcomes that promoted housing stability such as obtaining, preserving, or increasing public benefits.

**Table 7. Verified Outcomes**

HP need addressed	Verified outcomes	Total outcomes
Prevented loss of current housing	64	504
Negotiated or facilitated move out to provide a “soft landing”	68	93
Prevented/obtained relief from unfair or illegal behavior, or otherwise enforced rights or obtained remedies related to housing	30	186
Obtained or preserved access to housing	72	156
Advocated for public benefits to prevent homelessness	52	102
Enforced rights to safe and habitable housing	100	179
Obtained, preserved, enforced rights of a landlord over a tenant	0	1
Obtained relief from foreclosure or property scam	0	0
Resolved property title dispute	0	0
Obtained other housing benefit	18	73
All other HP needs	207	621
<b>Total</b>	<b>611</b>	<b>1,915</b>

### Areas of Law

Over 60 percent of the HP needs addressed were under housing (e.g., landlord-tenant) law. Grantees also reported HP needs addressed in income maintenance, immigration, domestic violence, and other areas of law related to homelessness prevention.

**Table 8. HP Needs Addressed by Area of Law**

Area of law	HP needs addressed	% of total
Housing	1,192	62%
Income Maintenance	102	5%
Immigration	297	16%
Family/Domestic Violence	38	2%
Health and Long-Term Care	22	1%
Consumer/Finance	5	<1%
Employment and Disability Rights	9	<1%
Juvenile	10	1%
Miscellaneous	240	13%
<b>Total</b>	<b>1,915</b>	<b>100%</b>

### Levels of Service

Legal advice was the highest level of service for most of the HP needs addressed, followed by representation in agency decisions, and then limited action. Services such as court decisions, settlements, and extensive services accounted for approximately 12 percent of the HP needs addressed. Extensive services can take considerable time to perform. As a result, these services might have been ongoing when grantees were reporting on closed cases.<sup>19</sup>

**Table 9. HP Needs Addressed by Highest Level of Service**

Highest level of service	HP needs addressed	% of total
Counsel/advice	1,092	57%
Limited action	290	15%
Settle without litigation	53	3%
Settle with litigation	57	3%
Agency decision	314	16%
Court decision	38	2%
Extensive services	71	4%
<b>Total</b>	<b>1,915</b>	<b>100%</b>

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<sup>19</sup> The State Bar's *California Legal Aid Reporting Handbook* offers definitions for each level of service, available at [https://calbar.smartsimple.com/files/704520/507719/California\\_Legal\\_Aid\\_Reporting\\_Handbook\\_2023\\_REMEDIA\\_TED.pdf](https://calbar.smartsimple.com/files/704520/507719/California_Legal_Aid_Reporting_Handbook_2023_REMEDIA_TED.pdf). This resource is available only on SmartSimple, the State Bar's grants management platform.

## ATTORNEY-CLIENT RELATIONSHIPS: MONETARY AWARDS AND SAVINGS

Data about monetary awards and savings are available in limited circumstances. Grantees reported these economic benefits when they were calculable and confirmed. An example of a calculable savings is waiver of back rent. Monetary awards and savings were not easily calculable for many homelessness prevention services (e.g., eviction defense and know-your-rights trainings).

In the table below, lump-sum payments and savings are economic benefits for which grantees could calculate the total amounts over time. For example, \$100 per month for six months would be a lump sum of \$600. Monthly payments and savings are economic benefits that continue for an unknown length of time. For those benefits, grantees reported just the monthly amounts and did not estimate length of time.

**Table 10. Economic Benefits by Levels of Service**

Levels of service	Payments to clients		Savings to clients	
	Lump-sum payments	Monthly payments	Lump-sum savings	Monthly savings
Counsel/advice	\$39,956	\$0	\$350	\$11,100
Limited action	\$16,142	\$945	\$42,184	\$0
Settle without litigation	\$329,592	\$7,868	\$124,248	\$14,528
Settle with litigation	\$22,324	\$6,950	\$216,775	\$0
Agency decision	\$449,352	\$0	\$37,000	\$0
Court decision	\$0	\$0	\$0	\$0
Extensive services	\$0	\$0	\$184,853	\$0
<b>Total</b>	<b>\$857,366</b>	<b>\$15,763</b>	<b>\$605,410</b>	<b>\$25,628</b>

## OTHER SERVICES

Some services do not create an attorney-client relationship. These other services include self-representation clinics, legal workshops/trainings, community outreach events, and informational hotline calls. Over 79 percent of these other services focused on housing and income maintenance.

**Table 11. Number of Other Services by Areas of Law**

Areas of law	Self-representation clinics	Workshops/trainings	Outreach events	Total
Employment	0	2	5	7
Family/Domestic Violence	32	14	2	48
Health and Long-Term Care	0	2	1	3
Housing	4	106	85	195
Immigration	0	1	0	1
Income Maintenance	0	1	55	56
Juvenile	0	3	0	3
Miscellaneous	0	1	2	3
<b>Total</b>	<b>36</b>	<b>130</b>	<b>150</b>	<b>316</b>

**Table 12. Number of Other Services Participants by Areas of Law**

Areas of law	Self-representation clinics	Workshops/trainings	Outreach events	Hotline	Total
Employment	0	15	40	0	55
Family/Domestic Violence	34	41	35	107	217
Health and Long-Term Care	0	414	90	147	651
Housing	5	3,844	2,165	2,992	9,006
Immigration	0	190	0	1	191
Income Maintenance	0	540	5,833	30	6,403
Juvenile	0	24	0	19	43
Miscellaneous	0	50	19	17	86
<b>Total</b>	<b>39</b>	<b>5,118</b>	<b>8,182</b>	<b>3,313</b>	<b>16,652</b>

## SUPPORT CENTER SERVICES

Nine support centers received HP 4 initial grants. Although support centers can report addressing HP needs with an attorney-client relationship, they primarily provided legal trainings, technical assistance, and advocacy support to QLSPs—rather than indigent clients. Some of this work (e.g., trainings) is captured in the “Other Services” section of this report. Support centers also reported on trainings, convenings, research, and other technical assistance that they provided to QLSPs and other community-based organizations.

**Trainings:** Support centers held legal trainings and workshops for QLSPs, other community-based organizations, and the public on a range of homelessness prevention law issues. During the reporting period, support centers held a total of 20 training events across five areas of law.

**Table 13. Support Center Services: Trainings by Areas of Law**

Areas of law	Number of support centers	Number of trainings held
Family/Domestic Violence	1	3
Health and Long-Term Care	1	3
Housing	5	10
Income Maintenance	1	3
Miscellaneous <sup>20</sup>	1	1
<b>Total</b>	<b>-<sup>21</sup></b>	<b>20</b>

**Convenings:** Support centers participated in meetings with QLSPs, other community-based organizations, and government agencies to evaluate and guide developments in homelessness prevention law. These meetings often related to local and statewide housing laws, public benefits, disability rights, and the protection of affordable housing. During the reporting period, support centers held a total of 22 convenings, the majority of which focused on housing and income maintenance.

**Table 14. Support Center Services: Convenings by Areas of Law**

Areas of law	Number of support centers	Number of convenings held
Health and Long-Term Care	1	1
Housing	3	11
Income Maintenance	1	10
<b>Total</b>	<b>-</b>	<b>22</b>

**Research and technical assistance:** Support centers provided substantive law, project design, and evaluation support to QLSPs and community advocates through consultations, resource libraries, and other written materials. Areas of law addressed by research and technical assistance included housing, domestic violence and family law, and public benefits. During the

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<sup>20</sup> The miscellaneous training focused on best practices for working with pro bono volunteers and law students in housing law.

<sup>21</sup> Several support centers provide services in more than one area of law. As a result, a total was not calculated for “Number of Support Centers” in tables 13, 14, and 15.



reporting period, support centers provided 110 instances of research assistance and technical support across five areas of law. The most assistance was provided in family/domestic violence law, with 71 total research and technical assistance (TA), including 54 instances of TA to non-QLSPs; this was followed by housing law, with 31 total research and TA, including 23 instances of brief technical assistance to QLSPs.

**Table 15. Support Center Services: Research and Technical Assistance by Areas of Law**

Areas of law	Number of support centers	Brief TA	In-depth TA	TA to non-QLSPs	Research	Total research and TA
Family/Domestic Violence	1	14	0	54	3	71
Health and Long-Term Care	1	4	0	0	0	4
Housing	4	23	3	4	1	31
Income Maintenance	1	1	0	0	0	1
Miscellaneous	1	1	1	1	0	3
<b>Total</b>	-	<b>43</b>	<b>4</b>	<b>59</b>	<b>4</b>	<b>110</b>

Additionally, support centers provided policy and advocacy support in partnership with QLSPs. The advocacy support was in housing, family/domestic violence, and health law, among other areas of law. These advocacy activities included:

- Advocated for policy improvements to protect tenants;
- Engaged in administrative advocacy to allow greater access to housing protections for tenants to obtain and keep housing;
- Provided comments on agency practices and laws that would give tenants increased access to eviction defense and protections;
- Advocated for the expansion of federal funding for legal aid organizations to engage in eviction prevention services; and
- Negotiated with city housing authorities to preserve tenancy for mobile homeowners.

## IMPACT OF THE COVID-19 PANDEMIC

Grantees reported that the COVID-19 pandemic affected the delivery of legal aid. More than half of grantees (54 percent) saw a decrease in the number of in-person events and experienced staffing challenges.

The following table lists ways the pandemic interfered with the ability to provide services during the reporting period. Grantees were able to select more than one option. Despite these challenges, grantees reached over 21,000 vulnerable Californians during the reporting period.<sup>22</sup>

**Table 16. Impact of COVID-19 on HP 4 Initial Services**

Impact of COVID-19	Number of grantees impacted N=46
Decrease in # of in-person events	25
Staffing issues <sup>23</sup>	23
Limited client access to technology	18
Court/Agency backlog impacting time to obtain outcomes for clients	17
Decrease in pro bono attorney availability	10
Increase time spent on cases/client hours	10
Decrease in case volume	9
Difficulty recruiting volunteers	9
Decrease in # of workshops	8
Offered services in a new substantive area	8
Decrease in call volume	7
Decrease in # of clinics	7
Other <sup>24</sup>	5
No impact	3

## CONCLUSION

During the reporting period, grantees undertook impactful projects that took a comprehensive approach to homelessness prevention legal aid. They provided legal advice and representation addressing 1,915 HP needs across the state, and in doing so, prioritized underserved communities, especially clients with disabilities. Grantees held 130 legal trainings for over 5,000 participants and fielded over 3,000 hotline calls. Support centers held 20 trainings and 22 convenings and provided over 110 instances of research and technical assistance across five

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<sup>22</sup> This figure includes households assisted through attorney-client relationships where HP needs were addressed, as well as individuals served through other services.

<sup>23</sup> “Staffing issues” include difficulties hiring new staff and retaining current staff.

<sup>24</sup> “Other” includes lower meeting attendance due to hesitancy or decreased participation in public spaces, changes in laws leading to increases in clients seeking legal assistance, and limited client access to in-person services.

areas of law. Without these interventions, thousands of low-income Californians would have faced the risks and harms of homelessness without critical legal help.

## APPENDICES

### Appendix A: County Types

**Table 17. Counties by Rural/Urban Classification**

County	Population (2015)
<b>Rural</b>	
Imperial	178,206
Madera	153,187
Humboldt	135,034
Nevada	98,570
Sutter	95,247
Mendocino	87,544
Yuba	73,437
Lake	64,158
Tehama	63,152
San Benito	57,557
Tuolumne	54,079
Calaveras	44,767
Siskiyou	43,895
Amador	36,995
Lassen	32,645
Glenn	28,029
Del Norte	27,788
Colusa	21,396
Plumas	18,966
Inyo	18,373
Mariposa	17,789
Mono	14,146
Trinity	13,373
Modoc	9,184
Sierra	3,021
Alpine	1,131
<b>Rural total</b>	<b>1,391,669</b>
<b>Rural-urban mixed</b>	
Fresno	956,749
Kern	865,736
Ventura	840,833
Stanislaus	527,367
Sonoma	495,078
Tulare	454,033
Santa Barbara	435,850

County	Population (2015)
<b>Rural-urban mixed</b>	
Monterey	428,441
San Luis Obispo	276,517
Merced	263,885
Butte	222,564
El Dorado	182,093
Shasta	178,942
Kings	150,998
Napa	140,295
<b>Rural-urban mixed total</b>	<b>6,419,381</b>
<b>Urban-rural mixed</b>	
Riverside	2,298,032
San Bernardino	2,094,769
Santa Clara	1,868,149
Contra Costa	1,096,068
San Mateo	748,731
San Joaquin	708,554
Solano	425,753
Placer	366,280
Santa Cruz	269,278
Marin	258,349
Yolo	207,320
<b>Urban-rural mixed total</b>	<b>10,341,283</b>
<b>Urban</b>	
Los Angeles	10,038,388
San Diego	3,223,096
Orange	3,116,069
Alameda	1,584,983
Sacramento	1,465,832
San Francisco	840,763
<b>Urban total</b>	<b>20,269,131</b>
<b>Statewide total</b>	<b>38,421,464</b>

Source: California Access to Justice Commission, *California's Rural Housing Crisis: The Access to Justice Implications* (2019), available at [calatj.org/publications/](https://calatj.org/publications/) (pages 28–31; accessed on August 18, 2023).

## Appendix B: HP Needs Addressed Descriptions

**Table 18. HP Needs Addressed Descriptions**

Code	Description
<b>Housing</b>	
HO1	Prevented loss of current housing
HO2	Negotiated or facilitated move out to provide a “soft landing”
HO3	Obtained or preserved access to housing
HO4	Prevented, ended, or obtained relief from unfair or illegal behavior, or otherwise enforced rights or obtained remedies related to housing
HO5	Enforced rights to safe and habitable housing
HO6	Obtained, preserved, or enforced rights of a landlord over a tenant
HO7	Obtained relief from foreclosure or property scam
HO8	Resolved property title dispute
HO9	Obtained other housing benefit
<b>Income maintenance</b>	
IM1	Obtained, preserved, or increased foster care, Kin-GAP, or AAP (adoption assistance benefits) to which entitled
IM2	Obtained, preserved, or increased veterans or military benefits to which entitled
IM3	Obtained, preserved, or increased disability or age-related benefit to which entitled
IM4	Obtained, preserved, or increased benefits to relieve hunger
IM5	Obtained, preserved, or increased benefits to help people maintain economic self-sufficiency
IM6	Obtained, preserved, or increased crime victim’s compensation benefit
IM7	Obtained, preserved, or increased other income maintenance benefits to which entitled
<b>Consumer/Finance</b>	
CF1	Obtained federal bankruptcy protection
CF2	Prevented repossession, or prevented or reduced deficiency judgments (secured or unsecured, not housing)
CF3	Ended or reduced debt collection or wage garnishment and enforcement of fair debt collection
CF4	Obtained relief from fraudulent sales practices or unlawful, unfair, or deceptive acts or practices
CF6	Obtained or preserved credit, or resolved credit reporting errors
CF7	Prevented or delayed utility termination, or obtained utility services
CF8	Resolved issues related to identity theft
CF9	Obtained protection from financial abuse
CF10	Obtained reasonable and affordable loan
CF11	Obtained other consumer benefit

Code	Description
<b>Disability rights</b>	
D4	Obtained, preserved, or increased community residential & support services
D5	Obtained other benefits (or rights) for person with disabilities
<b>Employment</b>	
E1	Obtained unpaid wages due
E2	Overcame or obtained relief from job discrimination, harassment, and/or retaliation and/or other adverse employment action
E6	Removed disability-related barriers to employment
E7	Obtained other benefits in employment matter
<b>Family/Domestic violence</b>	
DV1	Obtained a temporary restraining order or reissuance of a TRO under the Domestic Violence Prevention Act (DVPA)
DV2	Obtained other services and benefits to protect from abuse or neglect
DV3	Prevented issuance or Obtained Termination of Protective Order (Family)
DV4	Obtained a restraining order after-hearing or renewal order under the DVPA
F3	Obtained protection from abuse or neglect
F5	Obtained, preserved, or increased child support
F6	Obtained, preserved, or increased household income and assets
F7	Obtained downward modification of child support
F9	Obtained other benefit in a family law matter
<b>Health and long-term care</b>	
HL1	Obtained or preserved eligibility under publicly funded health insurance
HL2	Obtained or preserved coverage under private insurance
HL3	Increased access to health services
HL4	Obtained or preserved eligibility for long-term care services
HL5	Increased access to long-term care services
HL6	Obtained protection from abuse and neglect in a Health and Long-term Care context
HL7	Obtained other benefit on a health matter
<b>Immigration</b>	
I6	Obtained employment authorization
I7	Obtained legal status or quasi-legal status
<b>Juvenile</b>	
J6	Obtained, preserved, or increased stability for youth involved in foster and juvenile justice system
J7	Obtained other services or benefits for juvenile
<b>Miscellaneous</b>	
M1	Preserved or strengthened nonprofit infrastructure or expanded its capacity
M2	Empowered community to advocate on own behalf
M3	Preserved or strengthened community through (other) community development
M4	Obtained, preserved, increased affordable housing
M5	Removed barriers that impact employment, benefits, housing, and self-sufficiency

Code	Description
M6	Obtained or increased tax benefit or prevented or reduced tax liability



## Appendix C: Annual Expenditures and HP Needs Addressed by Grantee

**Table 19. HP 4 Expenditures by Grantee  
January 1, 2023–June 30, 2023**

Grantee	QLSP/Support Center (SC)	Award Amount	Expenditures
AIDS Legal Referral Panel	QLSP	\$ 356,400	\$ 62,260
Asian Americans Advancing Justice Southern California	QLSP	\$ 1,500,000	\$ 162,565
Bay Area Legal Aid	QLSP	\$ 1,500,000	\$ 379,779
California Advocates for Nursing Home Reform	SC	\$ 370,973	\$ 181,495
California Rural Legal Assistance, Inc.	QLSP	\$ 1,050,000	\$ 166,430
Centro Legal de la Raza	QLSP	\$ 457,280	\$ 34,216
Child Care Law Center	SC	\$ 361,283	\$ 221,365
Community Legal Aid SoCal	QLSP	\$ 799,866	\$ 152,956
Community Legal Services in East Palo Alto	QLSP	\$ 210,905	\$ 64,593
Contra Costa Senior Legal Services	QLSP	\$ 82,837	\$ 23,470
Disability Rights Education and Defense Fund	SC	\$ 102,972	\$ 28,717
Disability Rights Legal Center	SC	\$ 270,000	\$ 119,168
Elder Law & Advocacy	QLSP	\$ 112,369	\$ 50,140
Eviction Defense Collaborative	QLSP	\$ 997,340	\$ -
Family Violence Appellate Project	SC	\$ 525,000	\$ 216,817
Family Violence Law Center	QLSP	\$ 330,397	\$ 14,333
Harriett Buhai Center for Family Law	QLSP	\$ 500,000	\$ 71,247
Housing and Economic Rights Advocates	QLSP	\$ 444,400	\$ 148,133
Inland Counties Legal Services	QLSP	\$ 369,752	\$ 33,970
Inner City Law Center	QLSP	\$ 1,500,000	\$ 855,126
Justice & Diversity Center of the Bar Association of San Francisco	QLSP	\$ 275,759	\$ 68,656
La Raza Centro Legal	QLSP	\$ 175,000	\$ 58,333
LACBA Counsel for Justice	QLSP	\$ 329,850	\$ 61,091
Law Foundation of Silicon Valley	QLSP	\$ 1,060,000	\$ 326,418
Lawyers' Committee for Civil Rights	QLSP	\$ 687,700	\$ 169,238
Legal Aid at Work	QLSP	\$ 305,855	\$ 87,588
Legal Aid of Marin	QLSP	\$ 454,000	\$ 129,009
Legal Aid of Sonoma County	QLSP	\$ 491,500	\$ 52,519
Legal Services for Children	QLSP	\$ 500,001	\$ 166,668
Legal Services for Prisoners with Children	SC	\$ 424,700	\$ 141,567
Legal Services for Seniors	QLSP	\$ 126,000	\$ -
Mental Health Advocacy Services	QLSP	\$ 360,000	\$ 20,809
National Housing Law Project	SC	\$ 300,000	\$ 146,124
Neighborhood Legal Services	QLSP	\$ 1,361,289	\$ 335,592
OneJustice	SC	\$ 150,000	\$ 30,001

Grantee	QLSP/Support Center (SC)	Award Amount	Expenditures
Open Door Legal	QLSP	\$ 450,000	\$ 255,643
Public Advocates Inc.	QLSP	\$ 608,280	\$ 294,715
Public Counsel	QLSP	\$ 642,781	\$ 131,955
Public Interest Law Project	SC	\$ 356,407	\$ 42,295
Public Law Center	QLSP	\$ 402,184	\$ 94,144
Riverside Legal Aid	QLSP	\$ 450,000	\$ 179,209
Senior Advocacy Network	QLSP	\$ 175,000	\$ 27,888
Social Justice Collaborative	QLSP	\$ 598,182	\$ 199,394
Veterans Legal Institute	QLSP	\$ 253,044	\$ 84,348
Wage Justice Center	QLSP	\$ 950,000	\$ 227,944
Western Center on Law and Poverty	SC	\$ 1,500,000	\$ 498,000
<b>TOTAL</b>		<b>\$ 25,229,306</b>	<b>\$ 6,815,928</b>

**Table 20. HP Needs Addressed by Grantee and Area of Law<sup>25</sup>**

Grantee	Total HP needs addressed	CF	D	E	F/D V	HL	HO	I	IM	J	Misc .
<b>Qualified legal services projects</b>											
AIDS Legal Referral Panel	50						50				
Asian Americans Advancing Justice Southern California											
Bay Area Legal Aid	246				9		237				
California Rural Legal Assistance, Inc.											
Centro Legal de la Raza	67						67				
Community Legal Aid SoCal	33						33				
Community Legal Services in East Palo Alto	29			1			28				
Contra Costa Senior Legal Services	53	1					50				2
Disability Rights Legal Center	7		7								
Elder Law & Advocacy	43	1					42				
Eviction Defense Collaborative											
Family Violence Law Center	8						8				
Harriett Buhai Center for Family Law	1				1						
Housing and Economic Rights Advocates	11	2					9				
Inland Counties Legal Services	9						9				
Inner City Law Center	215						215				
Justice & Diversity Center of the Bar Association of San Francisco											
La Raza Centro Legal											
LACBA Counsel for Justice	10						10				
Law Foundation of Silicon Valley	33						33				
Lawyers' Committee for Civil Rights	21										21
Legal Aid at Work	135										135
Legal Aid of Marin	1						1				

<sup>25</sup> Area of Law acronyms for Table 21: CF = Consumer/Finance, D = Disability Rights, E = Employment, F/DV = Family/Domestic Violence, HL = Health and Long-Term Care, HO = Housing, I = Immigration, IM = Income Maintenance, J = Juvenile.

Grantee	Total HP needs addressed	CF	D	E	F/D V	HL	HO	I	IM	J	Misc .
Legal Aid of Sonoma County	19						19				
Legal Services for Children	10									10	
Legal Services for Seniors	157						157				
Mental Health Advocacy Services	5						5				
Neighborhood Legal Services	73					19		7	47		
Open Door Legal	132	1		1	8		38	1	1		82
Public Advocates Inc.											
Public Counsel											
Public Law Center	23						23				
Riverside Legal Aid	146						146				
Senior Advocacy Network	3						3				
Social Justice Collaborative	289							289			
Veterans Legal Institute	71				15		2		54		
Wage Justice Center											
<b>QLSPs total</b>	<b>1,900</b>	<b>5</b>	<b>7</b>	<b>2</b>	<b>33</b>	<b>19</b>	<b>1186</b>	<b>297</b>	<b>102</b>	<b>10</b>	<b>240</b>
<b>Support centers*</b>											
California Advocates for Nursing Home Reform	7					3	4				
Child Care Law Center	3						3				
Disability Rights Education and Defense Fund											
Family Violence Appellate Project	5				5						
Legal Services for Prisoners with Children											
National Housing Law Project											
OneJustice											
Public Interest Law Project											
Western Center on Law and Poverty											
<b>Support centers total</b>	<b>15</b>				<b>5</b>	<b>3</b>	<b>7</b>				
<b>Grand total</b>	<b>1,915</b>	<b>5</b>	<b>7</b>	<b>2</b>	<b>38</b>	<b>22</b>	<b>1,193</b>	<b>297</b>	<b>102</b>	<b>10</b>	<b>240</b>

\*For an explanation about support centers, see the Support Center Services section on page 15.

**Table 21. HP Needs Addressed by Grantee and Level of Service**

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Qualified legal services projects								
AIDS Legal Referral Panel	50			4	4	6	23	13
Asian Americans Advancing Justice Southern California								
Bay Area Legal Aid	246		2	2	3	8	217	14
California Rural Legal Assistance, Inc.								
Centro Legal de la Raza	67	1			15		41	10
Community Legal Aid SoCal	33					3	26	4
Community Legal Services in East Palo Alto	29		3	2	7	2	9	6
Contra Costa Senior Legal Services	53			8		1	22	22
Disability Rights Legal Center	7							7
Elder Law & Advocacy	43					1	40	2
Eviction Defense Collaborative								
Family Violence Law Center	8		1				7	
Harriett Buhai Center for Family Law	1						1	
Housing and Economic Rights Advocates	11			1			8	2
Inland Counties Legal Services	9				1		5	3
Inner City Law Center	215		2	30			161	22
Justice & Diversity Center of the Bar Association of San Francisco								
LACBA Counsel for Justice	10							10

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Law Foundation of Silicon Valley	33				4		15	14
Lawyers' Committee for Civil Rights	21							21
Legal Aid at Work	135						135	
Legal Aid of Marin	1				1			
Legal Aid of Sonoma County	19				3	2	13	1
Legal Services for Children	10		10					
Legal Services for Seniors	157		1			1	132	23
Mental Health Advocacy Services	5						3	2
Neighborhood Legal Services	73			6		20	37	10
Open Door Legal	132		13	14	19	5	81	
Public Advocates Inc.								
Public Counsel								
Public Law Center	23						2	21
Riverside Legal Aid	146						71	75
Senior Advocacy Network	3							3
Social Justice Collaborative	289	289						
Veterans Legal Institute	71	24	1	3		1	36	6
Wage Justice Center								
<b>QLSP total</b>	<b>1,900</b>	<b>314</b>	<b>33</b>	<b>70</b>	<b>57</b>	<b>50</b>	<b>1,376</b>	<b>291</b>
<b>Support centers*</b>								
California Advocates for Nursing Home Reform	7					3	4	
Child Care Law Center	3						1	2
Disability Rights Education and Defense Fund								

Grantee	Total HP needs addressed	Extended services					Limited services	
		Admin. agency decision	Court decision	Extensive service	Negotiated settlement with litigation	Negotiated settlement without litigation	Counsel and advice	Limited action
Family Violence Appellate Project	5			5				
Legal Services for Prisoners with Children								
National Housing Law Project								
OneJustice								
Public Interest Law Project								
Western Center on Law and Poverty								
<b>Support centers total</b>	<b>15</b>			5		3	5	2
<b>Grand total</b>	<b>1,915</b>	<b>314</b>	<b>33</b>	<b>75</b>	<b>57</b>	<b>53</b>	<b>1,381</b>	<b>293</b>

\*For a note about support centers, see the Support Center Services section on page 15.

## Appendix D: Support Center Services

**Table 22. Support Center Services by Grantee, Area of Law, and Type of Service**

Grantee	HP area of law	Live and On-Demand Trainings				Convenings			Research and Technical Assistance to QLSPs			
		# Held	# of QLSPs	# of non-QLSPs	# On-Demand Held (Views)	# Held	# of QLSPs	# of non-QLSPs	Research	Brief TA	In-depth TA	TA to non-QLSPs
Family Violence Appellate Project	Family/ Domestic Violence	3		78					3	14		54
California Advocates for Nursing Home Reform	Health	3	84			1	2	1		4		
Child Care Law Center	Housing	3	9	100								
Disability Rights Education and Defense Center	Housing	3	157	175		3	138	10		1	1	1
Family Violence Appellate Project	Housing	2	17	133								
National Housing Law Project	Housing	2	75	501						16	2	3
Public Interest Law Project	Housing					2	15	5	1	3		

		Live and On-Demand Trainings				Convenings			Research and Technical Assistance to QLSPs			
Grantee	HP area of law	# Held	# of QLSPs	# of non-QLSPs	# On-Demand Held (Views)	# Held	# of QLSPs	# of non-QLSPs	Research	Brief TA	In-depth TA	TA to non-QLSPs
Western Center on Law and Poverty	Housing					6	91	6		3		
Public Interest Law Project	Income Maintenance	3	189	56		10	50	10		1		
OneJustice	Miscellaneous	1	40							1	1	1
TOTAL												
-		20	571	1,043	0 (0)	22	296	32	4	43	4	59